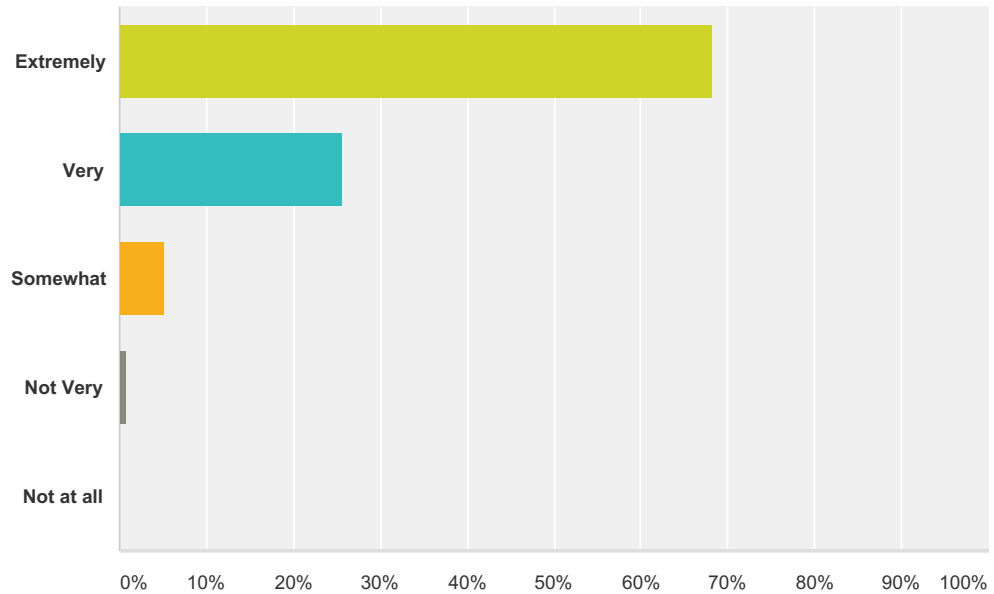


Q1 How important is the library to you?

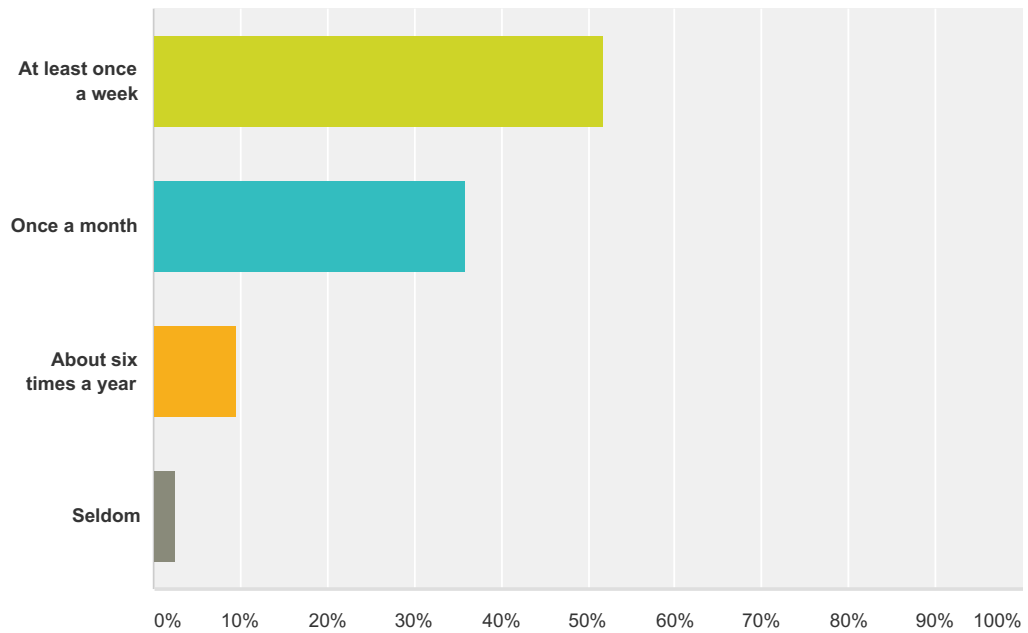
Answered: 539 Skipped: 0



Answer Choices	Responses	
Extremely	68.27%	368
Very	25.60%	138
Somewhat	5.19%	28
Not Very	0.93%	5
Not at all	0.00%	0
Total		539

Q2 How often do you use the Mary Riley Styles Public Library in person?

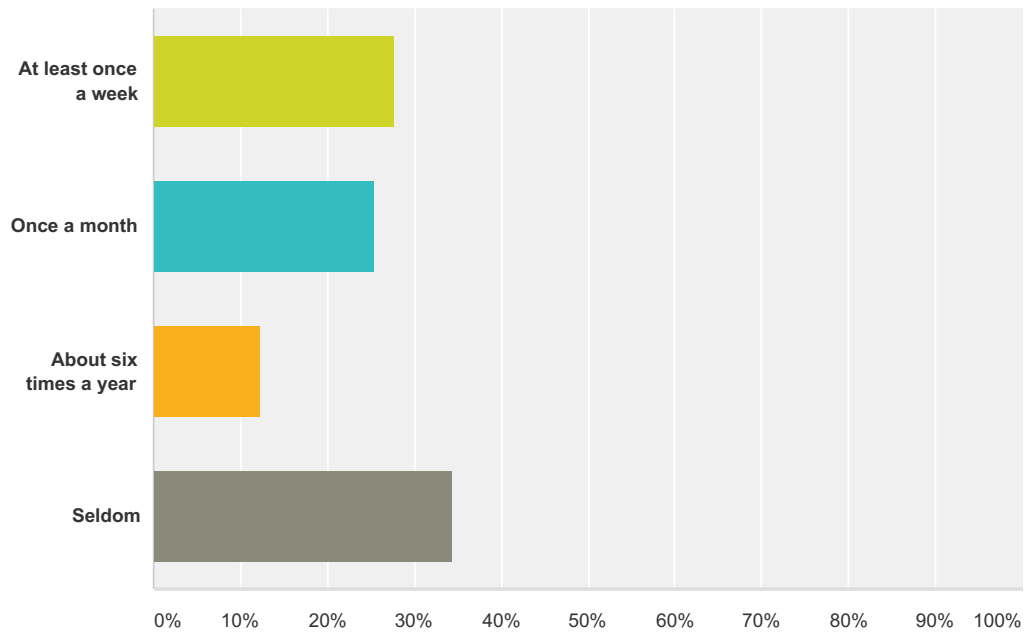
Answered: 537 Skipped: 2



Answer Choices	Responses
At least once a week	51.77% 278
Once a month	35.94% 193
About six times a year	9.68% 52
Seldom	2.61% 14
Total	537

Q3 How often do you use the Mary Riley Styles Public Library remotely (online)?

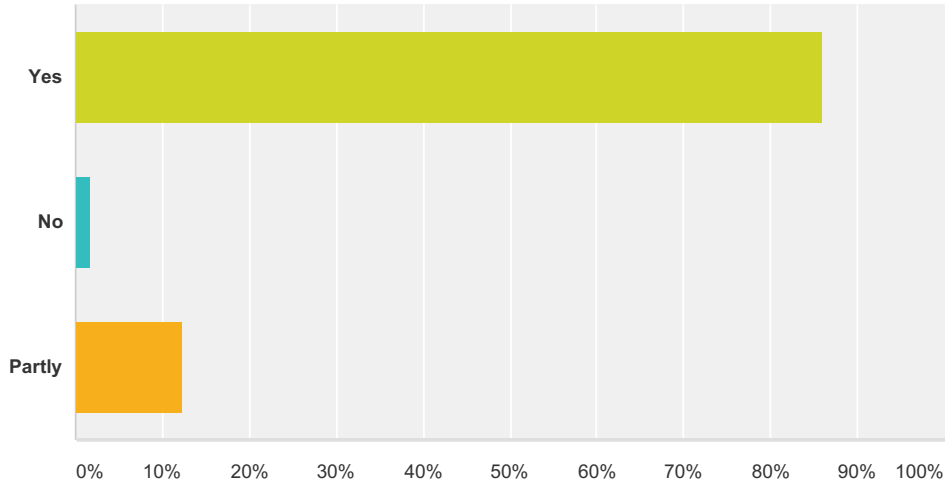
Answered: 524 Skipped: 15



Answer Choices	Responses	
At least once a week	27.86%	146
Once a month	25.38%	133
About six times a year	12.21%	64
Seldom	34.54%	181
Total		524

Q4 When you last used the library in person, did you find what you were looking for?

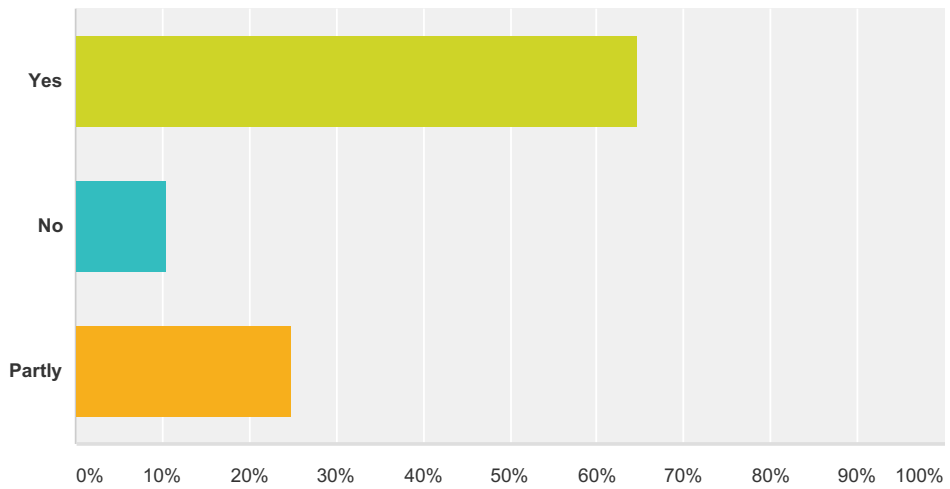
Answered: 533 Skipped: 6



Answer Choices	Responses	
Yes	85.93%	458
No	1.69%	9
Partly	12.38%	66
Total		533

Q5 When you last used the library online, did you find what you were looking for?

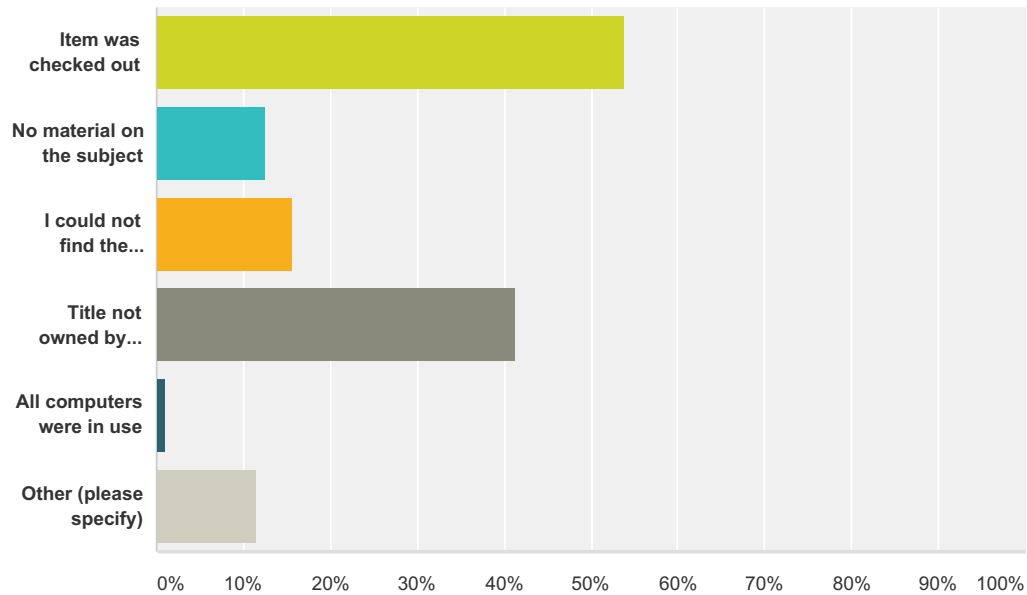
Answered: 454 Skipped: 85



Answer Choices	Responses	
Yes	64.76%	294
No	10.35%	47
Partly	24.89%	113
Total		454

Q6 Check all the statements below which explain why you did not get what you were looking for:

Answered: 184 Skipped: 355



Answer Choices	Responses
Item was checked out	53.80% 99
No material on the subject	12.50% 23
I could not find the material	15.76% 29
Title not owned by library	41.30% 76
All computers were in use	1.09% 2
Other (please specify)	11.41% 21
Total Respondents: 184	

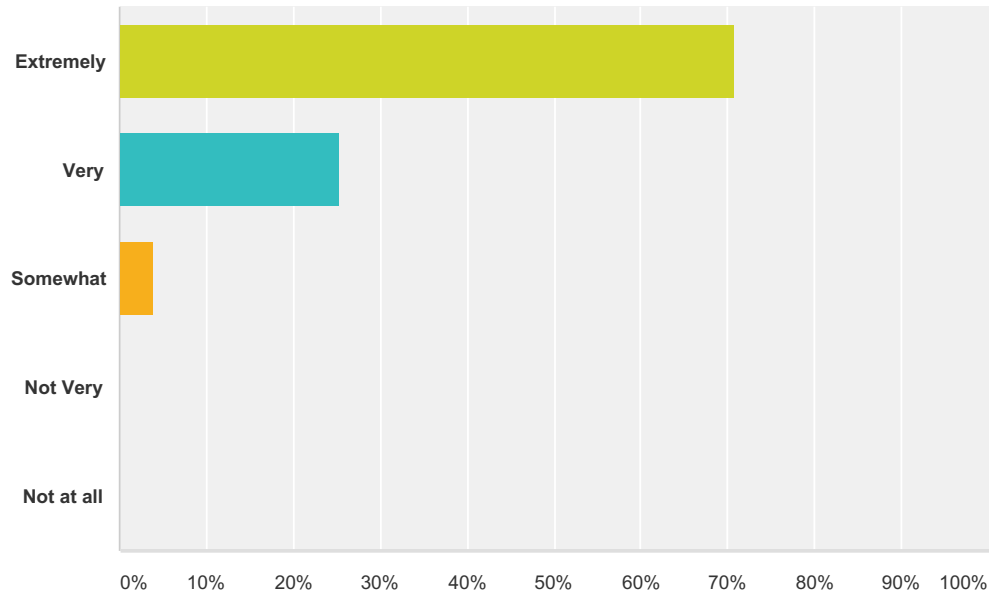
#	Other (please specify)	Date
1	online book selection is limited	6/30/2016 11:04 AM
2	don't use online	6/30/2016 10:49 AM
3	Author not available in OverDrive; often, though, MRS does have what I want, faster than Fairfax	6/30/2016 10:19 AM
4	nothing this time	6/26/2016 8:27 PM
5	looking for digital books MP3 versions.	6/26/2016 7:37 PM
6	We don't go online because we live close by.	6/24/2016 11:20 AM
7	Do not use library services online	6/23/2016 2:05 PM
8	The software program did not function	6/23/2016 9:43 AM
9	I have not had an issue finding what I've been looking for	6/22/2016 6:07 PM
10	I'm not very familiar with the online system	6/22/2016 10:25 AM

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11	Books I was looking for was not available	6/22/2016 10:11 AM
12	No experience but prior question did not give that option	6/22/2016 9:15 AM
13	I don't use computer	6/14/2016 10:29 AM
14	an e-book	6/14/2016 10:01 AM
15	Experience Life magazine	6/14/2016 9:15 AM
16	I would like more audiobooks online.	6/14/2016 9:01 AM
17	I go to Panera to use the wi-fi(to be out of my apartment) and was hoping the library would have available space to work. The tables are not all around power and are too few (and crowded).	6/14/2016 8:45 AM
18	Not enough CDs	6/6/2016 10:47 AM
19	New DVD just released	6/6/2016 10:39 AM
20	item not a book--only accessible online	6/2/2016 2:00 PM
21	Website didn't seem to be updated/info tough to find	6/2/2016 10:20 AM

Q7 How helpful is the staff?

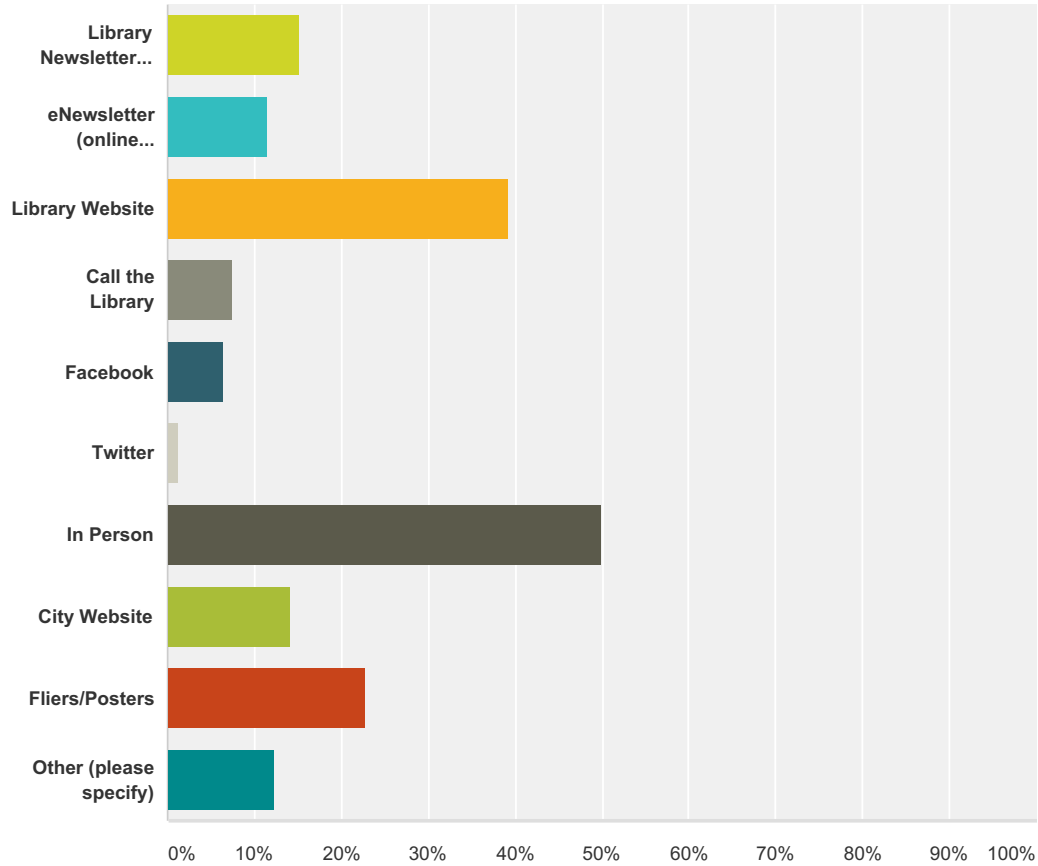
Answered: 528 Skipped: 11



Answer Choices	Responses	
Extremely	70.83%	374
Very	25.19%	133
Somewhat	3.98%	21
Not Very	0.00%	0
Not at all	0.00%	0
Total		528

Q8 How do you find out about events that are happening or closings at the library?
Please check ALL that apply.

Answered: 499 Skipped: 40



Answer Choices	Responses	
Library Newsletter (print version)	15.23%	76
eNewsletter (online version)	11.42%	57
Library Website	39.28%	196
Call the Library	7.41%	37
Facebook	6.41%	32
Twitter	1.20%	6
In Person	49.90%	249
City Website	14.23%	71
Fliers/Posters	22.85%	114
Other (please specify)	12.22%	61
Total Respondents: 499		

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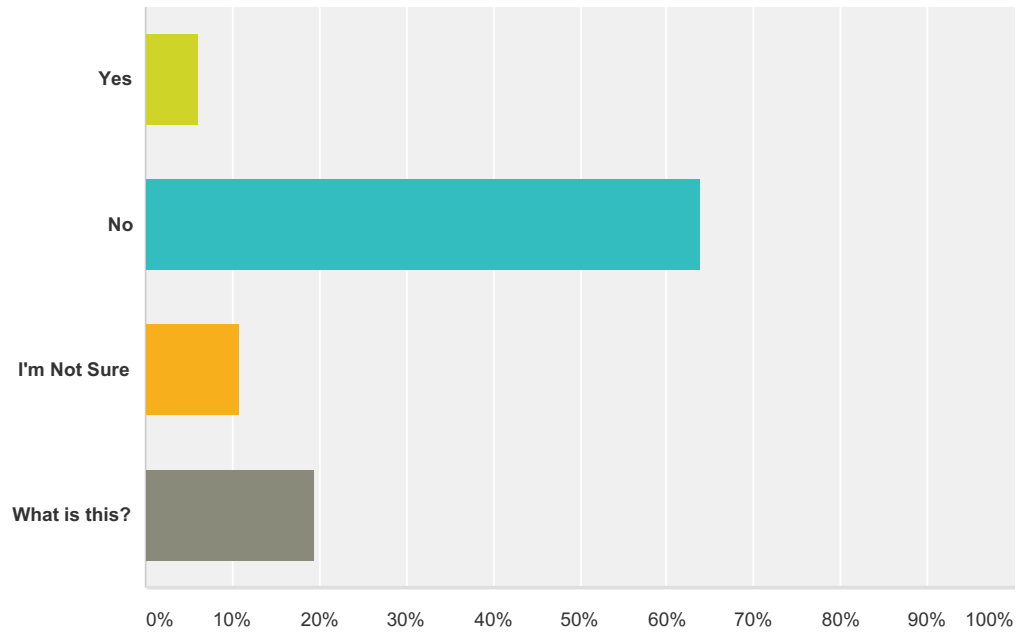
#	Other (please specify)	Date
1	FCNP	6/30/2016 11:38 AM
2	My mom tells me, the teacher tells me at school.	6/30/2016 11:15 AM
3	Falls Church News Press	6/30/2016 11:13 AM
4	Call City	6/30/2016 11:06 AM
5	FCNP & City e-newsletter	6/30/2016 10:52 AM
6	email	6/30/2016 10:49 AM
7	FCCPS daily email	6/30/2016 10:30 AM
8	I don't but will sign up for FB	6/30/2016 10:05 AM
9	info home from schools	6/30/2016 9:39 AM
10	my mother	6/30/2016 9:37 AM
11	school email	6/28/2016 9:58 AM
12	FCNP Paper	6/26/2016 8:46 PM
13	Newspress	6/26/2016 7:29 PM
14	Fcnp	6/25/2016 10:40 PM
15	School news email	6/25/2016 8:02 AM
16	no comment given	6/24/2016 1:22 PM
17	Falls Church New Press	6/24/2016 11:46 AM
18	no comment given	6/24/2016 11:39 AM
19	no comment given	6/24/2016 11:35 AM
20	no comment given	6/24/2016 11:34 AM
21	City's email distribution	6/24/2016 9:53 AM
22	the big tv at the check out desk	6/24/2016 9:52 AM
23	The school newsletter	6/23/2016 1:08 PM
24	I would prefer a better on-line presence.	6/23/2016 9:43 AM
25	Macaroni kids	6/23/2016 7:44 AM
26	School newsletter	6/23/2016 7:33 AM
27	FCNP	6/22/2016 9:56 PM
28	Elementary school	6/22/2016 12:18 PM
29	FCCPS	6/22/2016 11:03 AM
30	News Press	6/22/2016 10:56 AM
31	FCCPS morning announcements, friends talk or forward email	6/22/2016 10:40 AM
32	School announcements	6/22/2016 10:40 AM
33	School	6/22/2016 10:15 AM
34	School	6/22/2016 9:52 AM
35	FCCPS emails	6/22/2016 9:48 AM
36	City newsletter	6/22/2016 9:22 AM
37	Friends	6/22/2016 9:16 AM
38	Usually from school flyers	6/22/2016 9:13 AM
39	News Press	6/22/2016 9:11 AM
40	city paper	6/14/2016 10:00 AM

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41	local paper	6/14/2016 9:58 AM
42	Usually in the FCCPS morning announcements	6/14/2016 9:54 AM
43	FC News Press	6/14/2016 9:15 AM
44	Google	6/14/2016 8:30 AM
45	Falls Church News Press	6/14/2016 8:19 AM
46	FCCPS	6/8/2016 10:29 AM
47	school web	6/8/2016 9:54 AM
48	newspaper	6/8/2016 9:38 AM
49	I have not found out about events.	6/6/2016 3:53 PM
50	word of mouth	6/6/2016 10:29 AM
51	News Press	6/6/2016 10:24 AM
52	morning announcements	6/2/2016 2:07 PM
53	FCNP	6/2/2016 1:39 PM
54	Falls Church New Press	6/2/2016 1:26 PM
55	Falls Church News Press	6/2/2016 11:28 AM
56	school FCCPS daily newsletter	6/2/2016 11:20 AM
57	school newsletter	6/2/2016 10:15 AM
58	No comment made; just box checked.	6/2/2016 10:07 AM
59	dont find out about events	5/22/2016 12:37 PM
60	focus	5/20/2016 4:07 PM
61	City Emails	5/20/2016 2:39 PM

Q9 Are you using the Find It VA Mobile App to access the library catalog, events, and related library information on your mobile device? The App is available for Apple IOS, Android, Windows Phone, and Amazon Kindle. Visit <http://va.boopsie.com> to download the app for free.

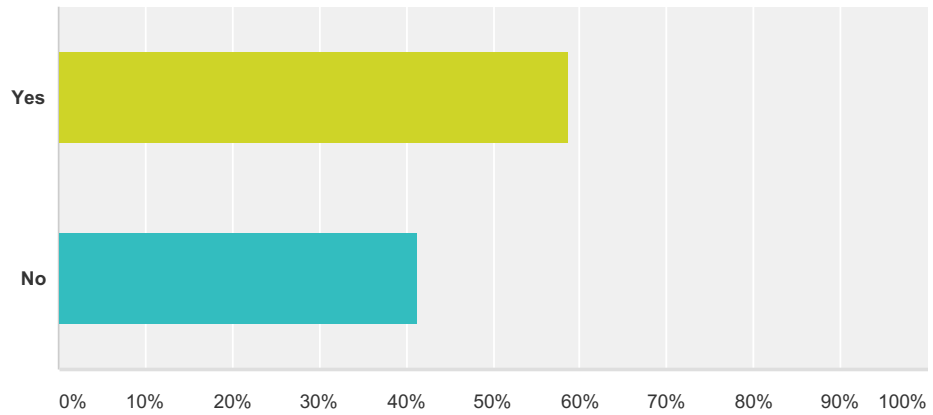
Answered: 501 Skipped: 38



Answer Choices	Responses	
Yes	5.99%	30
No	63.87%	320
I'm Not Sure	10.78%	54
What is this?	19.36%	97
Total		501

Q10 Do you live in the City of Falls Church?

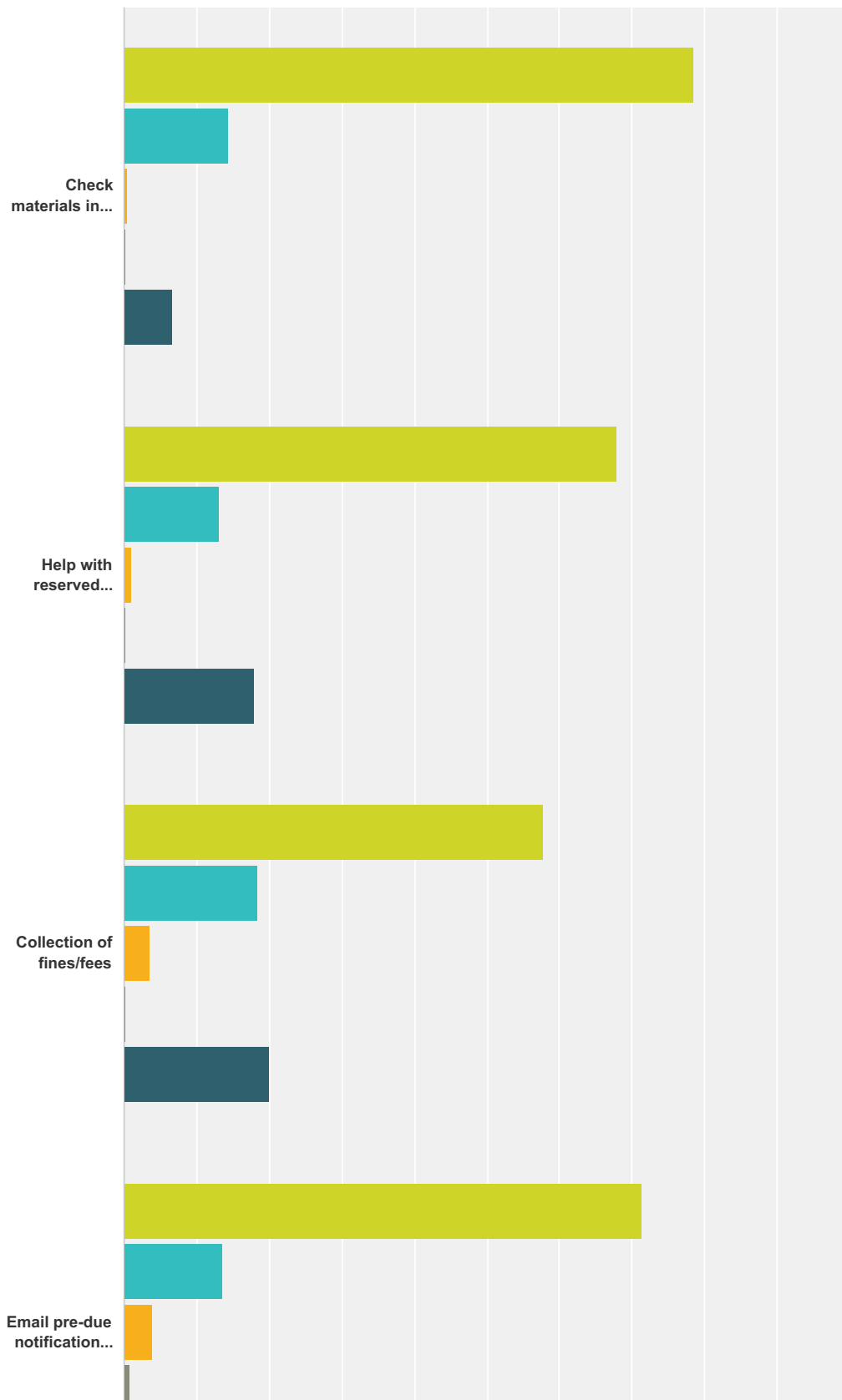
Answered: 532 Skipped: 7



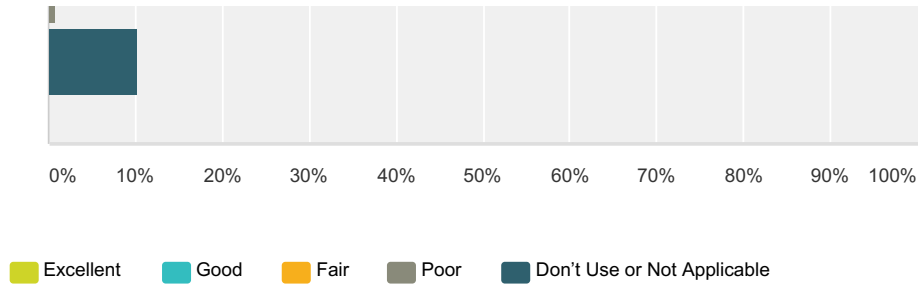
Answer Choices	Responses	
Yes	58.65%	312
No	41.35%	220
Total		532

Q11 Please rate the following services in Circulation:

Answered: 505 Skipped: 34



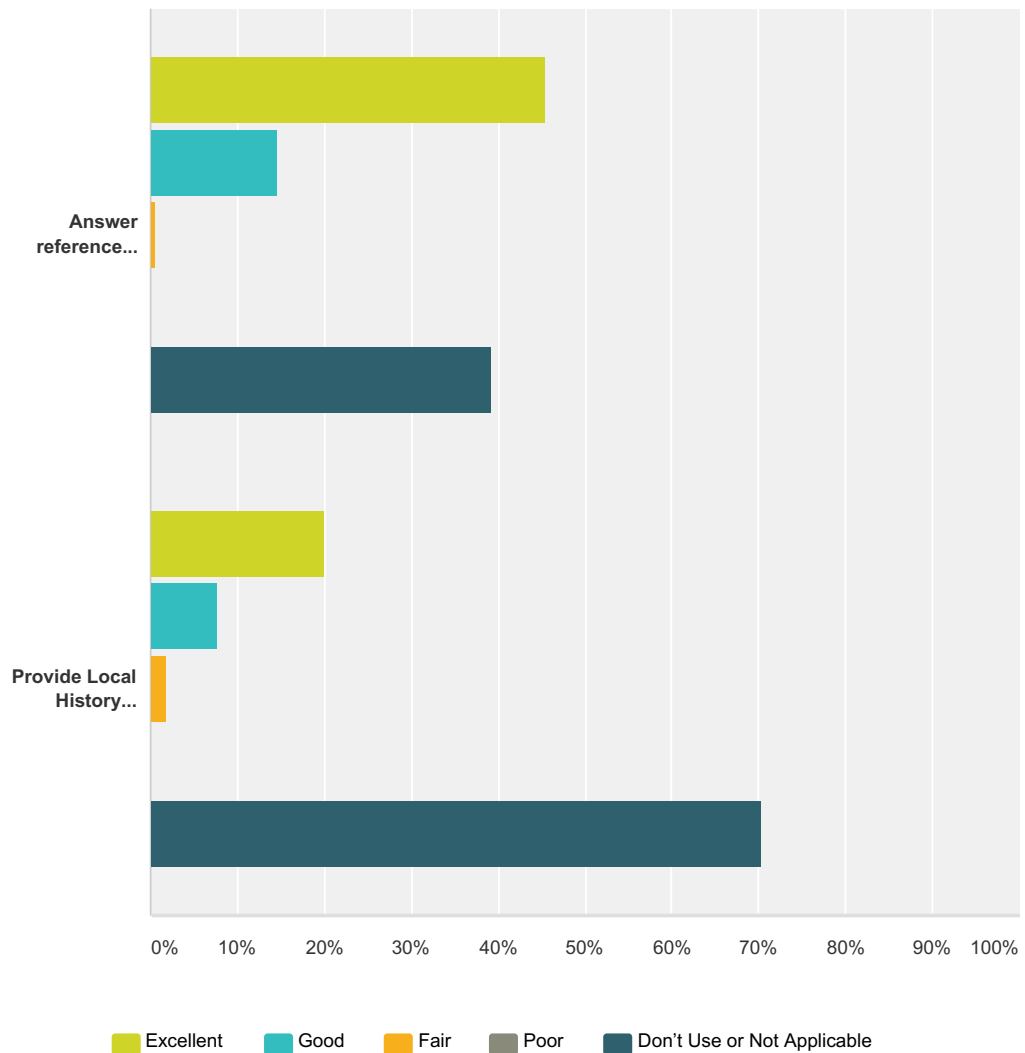
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	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total
Check materials in and out/self-checkout	78.40% 392	14.40% 72	0.40% 2	0.20% 1	6.60% 33	500
Help with reserved materials (holds)	67.76% 330	13.14% 64	1.03% 5	0.21% 1	17.86% 87	487
Collection of fines/fees	57.89% 275	18.32% 87	3.58% 17	0.21% 1	20.00% 95	475
Email pre-due notification and overdue notices	71.40% 342	13.57% 65	3.97% 19	0.84% 4	10.23% 49	479

Q12 Please rate the following services in Reference:

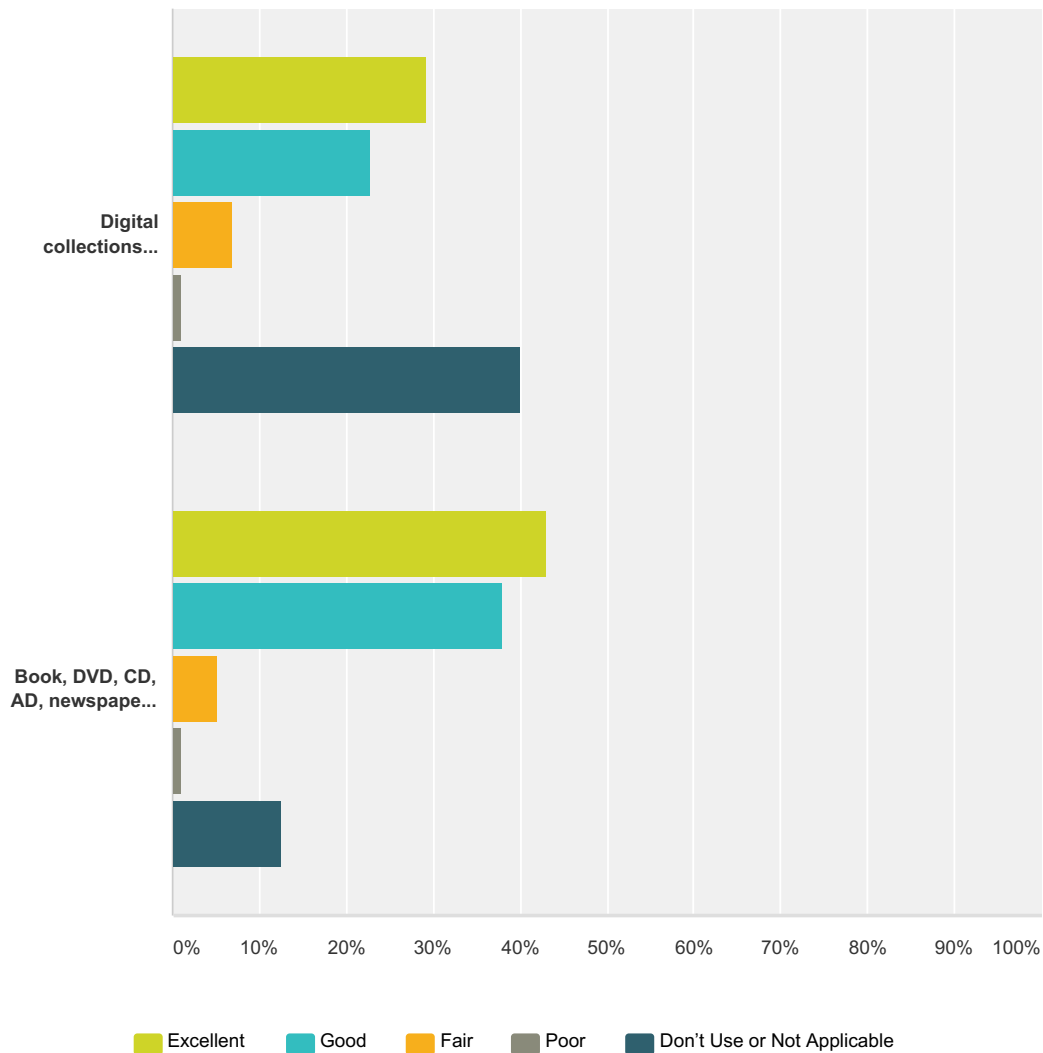
Answered: 495 Skipped: 44



	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total
Answer reference questions, help with computers and downloadable collection	45.55% 225	14.57% 72	0.61% 3	0.00% 0	39.27% 194	494
Provide Local History information	20.14% 89	7.69% 34	1.81% 8	0.00% 0	70.36% 311	442

Q13 Please rate the following services in the Library Collection:

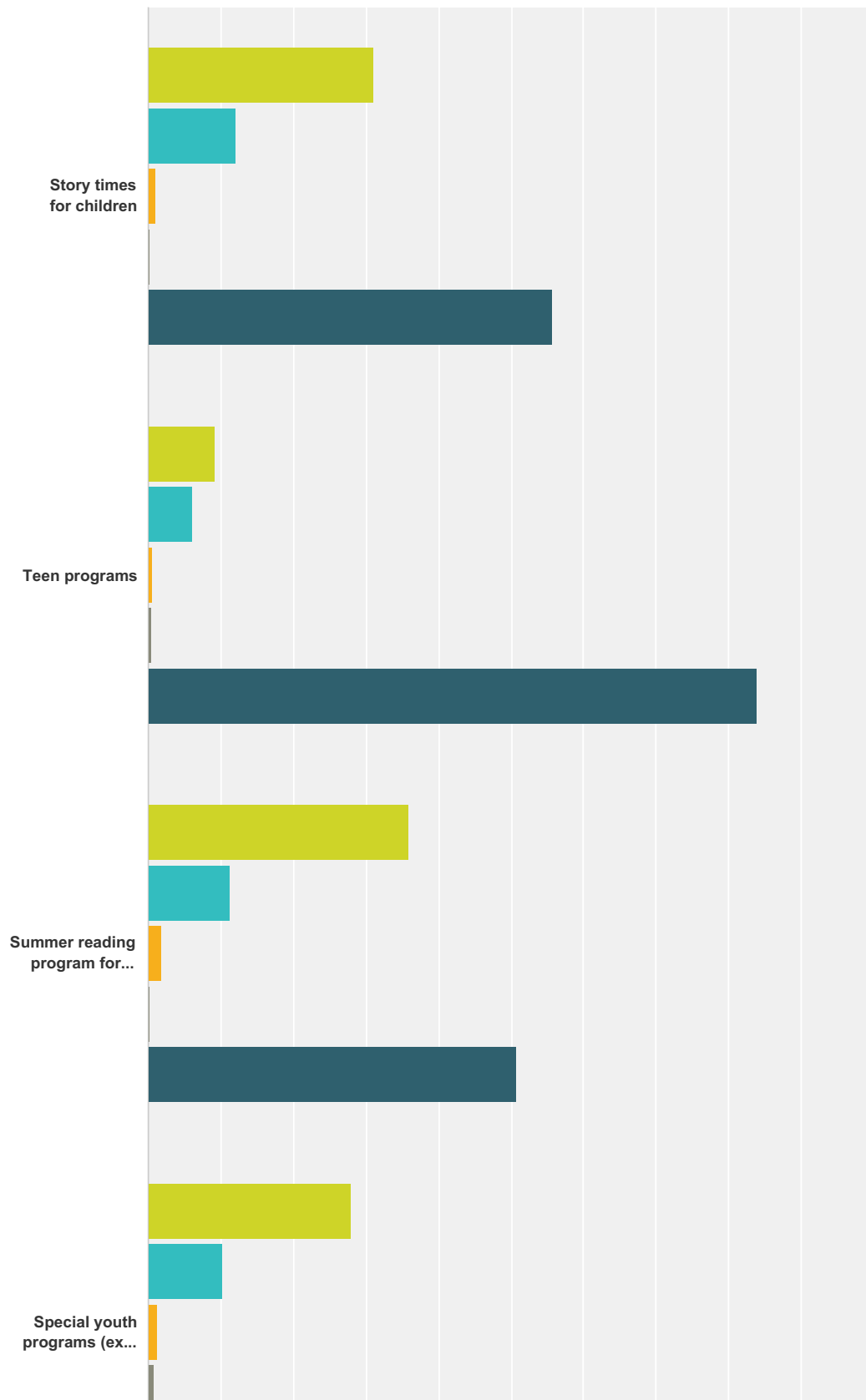
Answered: 492 Skipped: 47



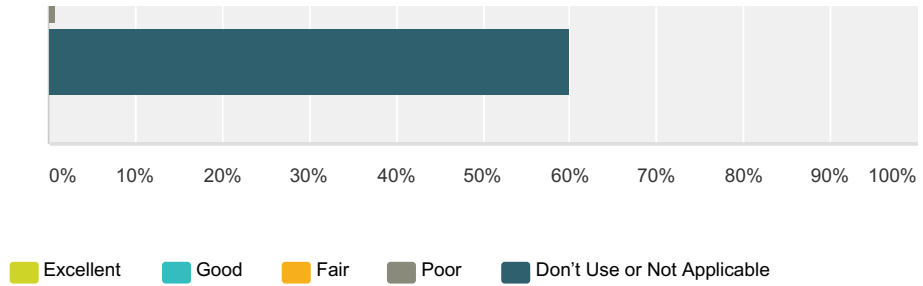
	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total
Digital collections (eBooks, eAudiobooks, Freegal, Zinio, and reference databases etc.)	29.25% 141	22.82% 110	6.85% 33	1.04% 5	40.04% 193	482
Book, DVD, CD, AD, newspaper, and magazine collections	43.10% 206	38.08% 182	5.23% 25	1.05% 5	12.55% 60	478

Q14 Please rate the following services in Youth Services:

Answered: 493 Skipped: 46



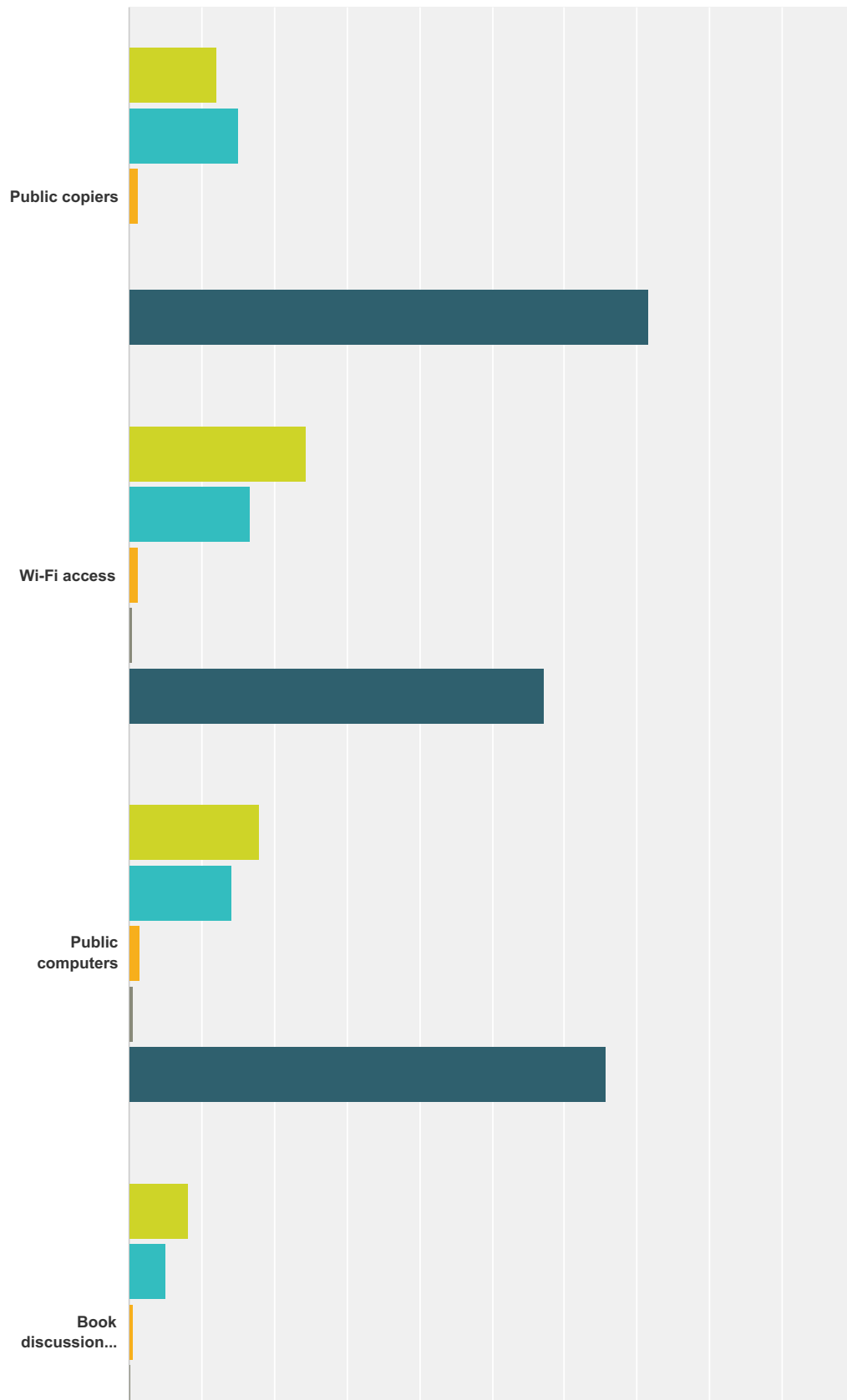
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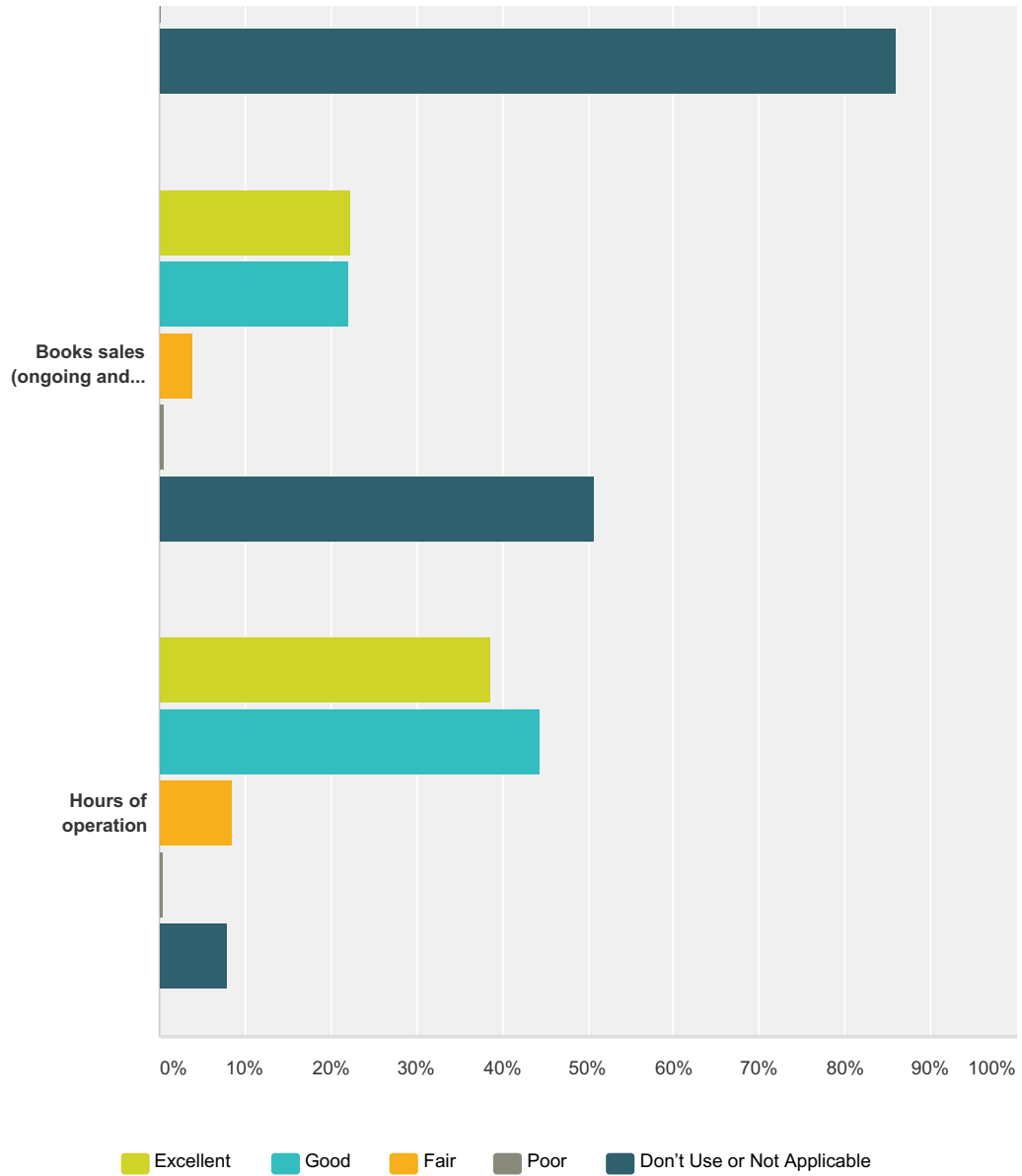
	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total
Story times for children	31.01% 151	12.11% 59	1.03% 5	0.21% 1	55.65% 271	487
Teen programs	9.15% 43	5.96% 28	0.64% 3	0.43% 2	83.83% 394	470
Summer reading program for children and teens	35.91% 172	11.27% 54	1.88% 9	0.21% 1	50.73% 243	479
Special youth programs (ex. Puppets, musicians, poetry contest, book discussion groups etc.)	27.91% 132	10.15% 48	1.27% 6	0.85% 4	59.83% 283	473

**Q15 Please rate the following services in
Other Services:**

Answered: 495 Skipped: 44



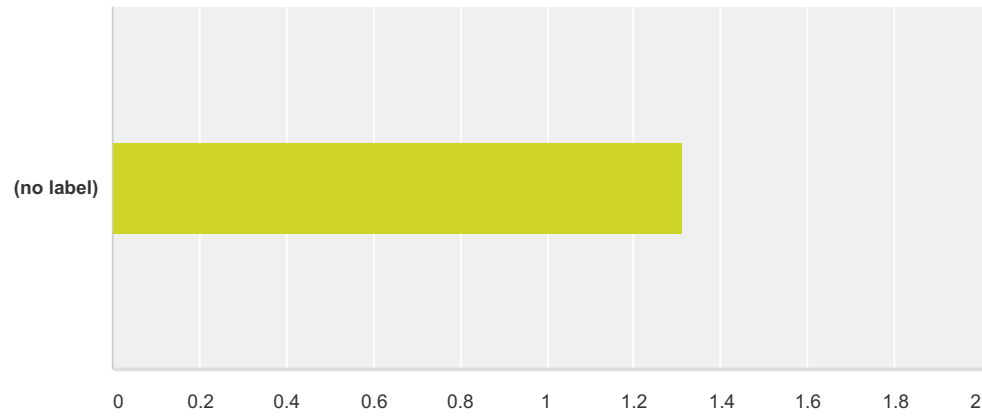
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	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total
Public copiers	12.08% 57	15.04% 71	1.27% 6	0.00% 0	71.61% 338	472
Wi-Fi access	24.48% 118	16.60% 80	1.24% 6	0.41% 2	57.26% 276	482
Public computers	17.87% 84	14.26% 67	1.49% 7	0.64% 3	65.74% 309	470
Book discussion groups and/or programs for adults	8.15% 38	4.94% 23	0.64% 3	0.21% 1	86.05% 401	466
Books sales (ongoing and monthly)	22.44% 105	22.22% 104	4.06% 19	0.64% 3	50.64% 237	468
Hours of operation	38.59% 181	44.56% 209	8.53% 40	0.43% 2	7.89% 37	469

Q16 Overall, how would you rate the library?

Answered: 458 Skipped: 81



	Excellent	Good	Fair	Poor	Don't Use or Not Applicable	Total	Weighted Average
(no label)	77.73% 356	19.21% 88	0.22% 1	0.00% 0	2.84% 13	458	1.31

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Q17 How does the library benefit you and/or the community?

Answered: 323 Skipped: 203

Story Readers Public Life Space Good Selection
Service Location Place Activities Love
Falls Church Reading Gives Books
Literacy Library Entertainment Children
Essential Resource Extremely Source Distance
Important Staff is Very Friendly Knowledge

Q17 How does the library benefit you and/or the community?

Answered: 334 Skipped: 205

#	Responses	Date
1	So thankful to borrow books rather than purchase; librarians helpful with book recommendations	7/5/2016 11:45 AM
2	Quiet place to work	7/5/2016 11:41 AM
3	They have a book that Fairfax County does not have available for me.	7/5/2016 11:40 AM
4	I babysit and for me it is excellent that I can find books that help me orienting the kids.	7/5/2016 11:36 AM
5	Excellent attention. Don't change anything.	7/5/2016 11:33 AM
6	Story times for children	7/5/2016 11:31 AM
7	Your programs are very good and I bring the children to the story times. I checkout books and videos for them.	7/5/2016 11:29 AM
8	If I need to look for any subject, I can find it.	7/5/2016 11:26 AM
9	Good for the children	7/5/2016 11:24 AM
10	I think help us to encourage reading.	7/5/2016 11:22 AM
11	I think the children enjoy so much story times in this library specially with musical instruments.	7/5/2016 11:20 AM
12	I love the movie and music collection! This allows me to watch and listen to movies and music I would not otherwise do.	7/5/2016 9:29 AM
13	Except for the horrible computer/internet access, I would say that it is a shining example of what a small local Library should be!	7/1/2016 2:53 PM
14	Provides needed services in an outstanding manner.	6/30/2016 2:38 PM
15	Love coming here with my kids.	6/30/2016 2:35 PM
16	Friendly atmosphere & books/DVD suggestions.	6/30/2016 2:33 PM
17	It is invaluable. Tremendously important.	6/30/2016 2:30 PM
18	It allows families to promote literacy in affordable ways.	6/30/2016 2:27 PM
19	Extremely beneficial	6/30/2016 2:22 PM
20	source of all information	6/30/2016 2:18 PM
21	reliable source of free information	6/30/2016 2:16 PM
22	Important to our family. Reading and entertainment/safe place for us to enjoy time together and with materials at home.	6/30/2016 2:15 PM
23	Excellent source for kids to enjoy a plethora of books.	6/30/2016 2:12 PM
24	My favorite facility in Falls Church! Couldn't do without it.	6/30/2016 2:10 PM
25	We are voracious readers and visit the library very regularly--it's excellent.	6/30/2016 2:09 PM
26	Community services and educational opportunities	6/30/2016 2:07 PM
27	Meeting place; sanctuary	6/30/2016 12:53 PM
28	I allow an easy and economically efficient way for buying reading.	6/30/2016 12:03 PM
29	Excellent children's programs, Sunday hours are fantastic and the librarians are helpful.	6/30/2016 11:53 AM
30	It's a close and quiet place for me to come work.	6/30/2016 11:50 AM
31	It provides me with a quiet space to study and read info on the town.	6/30/2016 11:48 AM
32	Encourages wide-ranging reading by all ages, hosts useful events and activities that help build a sense of community.	6/30/2016 11:46 AM
33	more book options for kids and adults.	6/30/2016 11:37 AM

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34	It gives people books, dvds, audiobooks and cds.	6/30/2016 11:16 AM
35	Expands awareness!	6/30/2016 11:14 AM
36	Many!	6/30/2016 11:11 AM
37	good books	6/30/2016 11:09 AM
38	I like to read. Not sure about how library benefit the community.	6/30/2016 11:08 AM
39	It's central to our family. We have always been big fans and user of public libraries.	6/30/2016 11:05 AM
40	Great alternate source for materials not available in Ffx or Arlington Cty. Also great DVD collection. Love the Sunday hrs and drive by book drop.	6/30/2016 11:02 AM
41	Very well	6/30/2016 11:00 AM
42	A place to read and reflect in place!	6/30/2016 10:56 AM
43	Easy access to book and reading. It is a good community of learning and has good programs for the kids.	6/30/2016 10:55 AM
44	A library helps to create a sense of PLACE & Community. WE all have access to materials & resources we could not afford individually.	6/30/2016 10:53 AM
45	with knowledge	6/30/2016 10:51 AM
46	All are welcome--excellent public service	6/30/2016 10:50 AM
47	Wonderful	6/30/2016 10:48 AM
48	Provides me and family with much-needed reading material.	6/30/2016 10:47 AM
49	It is the best library!	6/30/2016 10:45 AM
50	It's a nearby place to check out books and I check out ebooks for trips.	6/30/2016 10:44 AM
51	Provide good source of learning	6/30/2016 10:40 AM
52	Reading pleasure	6/30/2016 10:35 AM
53	I greatly appreciate the large print collection of books.	6/30/2016 10:33 AM
54	I love Mary Riley Styles--it's within walking distance of my house--the staff is friendly and helpful--they have a great collection.	6/30/2016 10:32 AM
55	I read a great deal so it provides free entertainment. I'm in 3 book groups and I prefer not to buy the books!	6/30/2016 10:29 AM
56	Excellent reading materials. Very helpful staff. Our favorite library!	6/30/2016 10:25 AM
57	It makes reading available--in MANY forms! That seems obvious, but it's a very important function. I come to MRS for movies & books that I often find are more available than at Fairfax branches--especially the DVD selection. I hope we will continue to invest in MRS! (teacher in FCCPS, but not resident).	6/30/2016 10:21 AM
58	Provides good selection	6/30/2016 10:15 AM
59	It's great benefit and save money on buying books.	6/30/2016 10:12 AM
60	Great resource for me and my kids. The summer reading program was a powerful motivator for my kids. Excited about Whitman letter!	6/30/2016 10:04 AM
61	keeping physical books available in a good collection while still adding digital resources.	6/30/2016 10:02 AM
62	Access to information and reading material.	6/30/2016 10:00 AM
63	It gives me books.	6/30/2016 9:58 AM
64	Fabulous resource!	6/30/2016 9:56 AM
65	Books, programs, children hours and toys	6/30/2016 9:52 AM
66	It is an amazing library that my whole family enjoys visiting. The atmosphere is welcoming and the selection is great!	6/30/2016 9:46 AM
67	no response	6/30/2016 9:44 AM
68	In so many ways. Especially promoting reading to kids, providing FREE books to all!	6/30/2016 9:40 AM
69	book club--fun events--nice workers	6/30/2016 9:38 AM

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70	I can check out books that I am not able to find at my school library. It is also a good place for me to go to study, or have quiet time.	6/28/2016 8:19 PM
71	It's helped my son who was struggling to learn to read to have passion for it. Now he's hooked and loves it.	6/28/2016 10:00 AM
72	Our family is continually reading/listening to books from the library. We also love it as a place to go, gather, read--an important part of FCC to us.	6/28/2016 9:57 AM
73	Convenient location friendly staff	6/28/2016 9:54 AM
74	It's an important part of civilization.	6/28/2016 9:52 AM
75	summer reading/fun reading	6/28/2016 9:49 AM
76	Allows us an inexpensive way to grow knowledge for all family members. Encourages reading for all family members.	6/28/2016 9:48 AM
77	MRSPL is so important to our family! It is a gathering place for our kids, librarians are kind and super helpful!	6/28/2016 9:45 AM
78	Part of my quality of life	6/28/2016 9:43 AM
79	Great resource for books, both for my child and for me. A great place to take my two year old on rainy days.	6/27/2016 11:04 AM
80	Child story hour is great!	6/26/2016 9:08 PM
81	Great place to take my 5-month old for story time!	6/26/2016 9:05 PM
82	Small library but you can order what you want.	6/26/2016 9:02 PM
83	It is w/in walking distance from my home.	6/26/2016 9:00 PM
84	Keep us informed, source of enrichment	6/26/2016 8:56 PM
85	Selfcheck for periodicals poor.	6/26/2016 8:54 PM
86	It's a place to read and to borrow books that have useful information and fun books that are enjoyable by lots.	6/26/2016 8:51 PM
87	Free place to come to read, have access to books/audio books/DVDs, children's programs, etc.	6/26/2016 8:47 PM
88	Provides great service.	6/26/2016 8:42 PM
89	This is a wonderful library--particularly the children's section.	6/26/2016 8:41 PM
90	I get to read books without spending anything.	6/26/2016 8:39 PM
91	It's an excellent service to keep residents reaching and gaining knowledge and research.	6/26/2016 8:36 PM
92	Invaluable resource ALL of us need it--ESL students, seniors, children.	6/26/2016 8:31 PM
93	It's my second home. Love it!	6/26/2016 8:29 PM
94	Excellent free resource.	6/26/2016 8:24 PM
95	Good resources.	6/26/2016 8:20 PM
96	We love this library!	6/26/2016 8:18 PM
97	It remains an amazing resource for the residents of this community.	6/26/2016 8:16 PM
98	By providing resources which better and enrich our lives.	6/26/2016 8:12 PM
99	It has books that I LOVE.	6/26/2016 8:09 PM
100	Great selection	6/26/2016 8:08 PM
101	I love to read.	6/26/2016 8:05 PM
102	Love those books!	6/26/2016 8:04 PM
103	I haven't been able to access my laptop. I used Fed Ex for everything, but ran up \$85 in one month. Thank God for MRS.	6/26/2016 7:59 PM
104	Provides literary /publication access free to all.	6/26/2016 7:56 PM
105	Gives the kids something to do during the day.	6/26/2016 7:54 PM
106	I enjoy M's help with electronic media. The service is exceptional!	6/26/2016 7:53 PM
107	We love this library. The children's section is wonderful. Really the best I've seen.	6/26/2016 7:45 PM
108	The library is helping the kids to discover a new world, the world of books that can take you everywhere.	6/26/2016 7:43 PM

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109	Great place to bring my daughter, she loves storytime.	6/26/2016 7:40 PM
110	Knowledge available for free.	6/26/2016 7:36 PM
111	Provides intellectual stimulation	6/26/2016 7:34 PM
112	I would like some late afternoon storytimes for children aged 4-8--they still like to be read to. Right now seems like library caters to wealthy stay at home moms. Storytimes essential for my family. Provides variety and community.	6/26/2016 7:31 PM
113	Friendly with good selection of materials and services.	6/26/2016 7:28 PM
114	Love the library--thank you! For me, mostly I borrow audio books on CD to use in my car and at home. Also I take out exercise fitness books. I have read A LOT thanks to this service!	6/26/2016 7:25 PM
115	We use audio books for driving a distance.	6/26/2016 7:21 PM
116	It is wonderful to have a local community place, and it helps make falls church feel like a tight community. The children's room and the play area is wonderful, because it feels very welcoming to kids, and makes my kids excited about going to the library and checking out books. The fact they can check out very large numbers of books at a time is also wonderful, as are the email reminders of due dates and ability to renew remotely, which is extremely helpful.	6/25/2016 8:06 AM
117	Community central destination, great children's programming	6/24/2016 7:26 PM
118	We love the library! My kids (2, 4, 6) are always excited to visit the library, and it's the first place they want to go when they find a new interest--"let's go get some books about it at the library!"	6/24/2016 7:07 PM
119	I was very pleased when you ordered a book for me that you did not have. Very helpful. Thank you.	6/24/2016 1:29 PM
120	It is obviously a great source of information and is very useful.	6/24/2016 1:26 PM
121	It's a great source of a variety of book to read.	6/24/2016 1:25 PM
122	Extremely well. We use it all the time.	6/24/2016 1:22 PM
123	The library is unlike many in the area--it has an outstanding collection of books.	6/24/2016 1:19 PM
124	I knit and read which is great.	6/24/2016 11:54 AM
125	They're essential to the younger generation for community support and programs.	6/24/2016 11:52 AM
126	good study space	6/24/2016 11:50 AM
127	Great resource for books/movies/music. Good selection on new books shelf.	6/24/2016 11:48 AM
128	It is one of the most important buildings/place in my life since I moved to Arlington 4 years ago.	6/24/2016 11:46 AM
129	Great for kids, handy to work here occasionally	6/24/2016 11:41 AM
130	The collection of books is large, so there's always something new to find.	6/24/2016 11:39 AM
131	New books	6/24/2016 11:27 AM
132	I have tried to have a personal computer at home, but something seems to "go wrong" so I am dependent upon your library computers. I have used the Thomas Jefferson Public Library in FC, however, I am saddened by the foul language and violent video games (i.e. "shooting cops") used by young kids. Pitiful there! I have not observed this (thankfully!!) at your library.	6/24/2016 11:25 AM
133	This is my children's favorite place to go in the City. I have been taking my children to story hour since they were babies and now they are all amazing readers. MRSL helped them learn to love books. We also attend special children's events and participate in the summer reading program. These programs keep our children school-ready over the summer so that they are ready to jump right back into school in the Fall.	6/24/2016 10:13 AM
134	Great indoor space to spend some quiet time with kids.	6/24/2016 9:56 AM
135	My family and I love reading and checking out new books. The library provides a great resource to the community and is in a great central location.	6/24/2016 9:15 AM
136	Extensive e-book titles	6/24/2016 9:03 AM
137	I'm able to save money on books. The collection is up to date and I appreciate the ability to reserve books online.	6/24/2016 8:03 AM
138	The library has an excellent collection and friendly staff. Our family loves participating in the summer reading program.	6/23/2016 7:23 PM
139	I love all the events: I use the kids events and Thursday night book club, and they are awesome. I find the library to be comfortable and fun. The children's room staff have always really amazed me with their knowledge and excellent suggestions.	6/23/2016 2:00 PM

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140	We have a three and five year old and love the kids room. It suits both at the same time - playing with toys/friends and reading together.	6/23/2016 1:11 PM
141	library has been a gathering place, a strong support in developing my child's reading and love for books.	6/23/2016 11:12 AM
142	Children's programs and summer reading programs are awesome. Love your digital library resources.	6/23/2016 10:40 AM
143	I love our library. It is exactly the right size for a city like ours. The librarians are smart, helpful, and nice, and their appearance in the parade is one of my favorites. Please don't change the library. I do not want a giant building, or corporate interests changing it to suit their needs (and claiming the city needs something different). I really like it small, just the way it is.	6/23/2016 10:06 AM
144	Great place for kids	6/23/2016 8:56 AM
145	We love the kids area. Staff is very friendly. My nanny loves taking the kids to story time and the music class we were able to sign up for was wonderful	6/23/2016 7:48 AM
146	My children (2.5 yr and 5.5yr) really enjoy the children's room, story times and summer reading program	6/23/2016 7:03 AM
147	esp important for children to encourage a love of reading and learning	6/23/2016 5:59 AM
148	Provides us access to books of all types!	6/22/2016 10:53 PM
149	My kids love the story time and events	6/22/2016 8:12 PM
150	We love the library and are always so pleased with the collection and services!	6/22/2016 3:48 PM
151	It's one of our favorite things about living in Falls Church, in particular our Saturday morning routines of market, park, library - we love it!	6/22/2016 2:34 PM
152	My children love going to the library.	6/22/2016 2:28 PM
153	It's a wonderful place for children to learn and gather. I am grateful that there is a local place to get actual books rather than read everything online.	6/22/2016 11:45 AM
154	A major part of what is special in Falls Church is the library. It manages to provide 90% of the services of larger libraries. Its digital collection is 2nd to none without the book collection suffering	6/22/2016 11:21 AM
155	It is a wonderful space to bring our children to help cultivate a love of reading.	6/22/2016 11:04 AM
156	Access to so much in reading materials	6/22/2016 10:57 AM
157	In addition to helping me find new and interesting things to read, the library is helping me teach my children how and where to seek out information beyond Google. It also helps me instill enthusiasm for reading and the habit of life-long learning in my children. Really important good stuff!	6/22/2016 10:48 AM
158	We love the library. We are a bit old fashioned - we really only use the library for books (physical and ebooks). But we love it. We love how it is right in the center of town and the charm of the building.	6/22/2016 10:28 AM
159	I love the programs the library has for school age children.	6/22/2016 10:27 AM
160	The children's play area with all the toys and puzzles is great for entertaining my toddler and interacting with other kids.	6/22/2016 10:18 AM
161	Provides materials for our family of avid readers.	6/22/2016 10:14 AM
162	Our whole family, kids and adults, can read/watch/listen/explore so much through MRSPL. I love how helpful and knowledgeable the librarians are.	6/22/2016 10:08 AM
163	We use it for our children. They love going to the library.	6/22/2016 10:01 AM
164	great place to bring kids, get books and encourage reading	6/22/2016 9:57 AM
165	My family frequently attends the children's programs, particularly in the summer. We love these events, and it has helped my children view the library as a fun, wonderful place to visit.	6/22/2016 9:53 AM
166	I use it mostly for children's books and storytimes and other events.	6/22/2016 9:29 AM
167	my children love checking out books and attending functions	6/22/2016 9:28 AM
168	The children's programs are AMAZING!	6/22/2016 9:24 AM
169	Great access to books and media	6/22/2016 9:20 AM
170	Great incentive for my children to read. They love going there.	6/22/2016 9:18 AM
171	It encourages people to read and relate to one another.	6/14/2016 10:35 AM

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172	Books!--and a good collection too.	6/14/2016 10:31 AM
173	get books easily	6/14/2016 10:30 AM
174	I would go broke without the library to borrow from!	6/14/2016 10:27 AM
175	Great resource--thank you!	6/14/2016 10:25 AM
176	Excellent children's section; could expand e-book collections.	6/14/2016 10:23 AM
177	It is a place to get together with friends in the community and to make new friends.	6/14/2016 10:21 AM
178	The early literacy center is awesome. Children's books are helpful for parenting. I also enjoy the extended hours.	6/14/2016 10:19 AM
179	Teaches kids value of books, brings community together, allows exploring different topics associated with books.	6/14/2016 10:17 AM
180	There is nothing quite like a good public library. It is one of the things we miss the most when overseas. The programming and variety are fantastic.	6/14/2016 10:15 AM
181	Great resources for kids	6/14/2016 10:12 AM
182	In creating literacy skills for my kids is beneficial. Library staffs are nice to everyone as well.	6/14/2016 10:06 AM
183	It gives me amazing books/its so quiet and peaceful.	6/14/2016 10:04 AM
184	Makes book easily available--kids who are learning and adult leisure; kids programs make it a fund destination.	6/14/2016 10:02 AM
185	The library is a wonderful place for our family and have helped our 3 children develop and grow their love of reading!!! Wonderful story times!!	6/14/2016 9:58 AM
186	This was our first time here!	6/14/2016 9:56 AM
187	Special place/childhood memories	6/14/2016 9:55 AM
188	A great service!	6/14/2016 9:53 AM
189	A place for learning, conversation, idea exchange, and growth.	6/14/2016 9:50 AM
190	I use it for children's books mostly.	6/14/2016 9:48 AM
191	Kids love it.	6/14/2016 9:47 AM
192	Very much. My children love going to the library.	6/14/2016 9:43 AM
193	Great children's book collection	6/14/2016 9:41 AM
194	It's such a gem--best resource in Falls Church.	6/14/2016 9:26 AM
195	It is a sanctuary for the mind.	6/14/2016 9:14 AM
196	Excellent go to place for kids.	6/14/2016 9:12 AM
197	A good place for the whole family	6/14/2016 9:10 AM
198	We regularly borrow books and DVDs. Provides a center to the community along w/City Hall, Comm Ctr, and Farmer's Mkt. Provides a sense of place. Kids use it for research.	6/14/2016 9:07 AM
199	My family and I love our library. It truly enhances my children's desire to read!	6/14/2016 9:04 AM
200	Outstanding service	6/14/2016 9:00 AM
201	An endless source of educational content	6/14/2016 8:52 AM
202	I love the library--access to books, information.	6/14/2016 8:44 AM
203	Provides my kids with books so they can read. We don't have very many books at home.	6/14/2016 8:42 AM
204	I can check out books over the summer!	6/14/2016 8:41 AM
205	Excellent resource. Staff are wonderful! Would like to use more and attend more events, but don't hear about them.	6/14/2016 8:40 AM
206	Relaxing space. For its size the breadth of the collection is remarkable.	6/14/2016 8:35 AM
207	Serves as a life for literary search and support. I value this center of services to my family, especially my children.	6/14/2016 8:33 AM
208	Accessible, collections, videos/DVDs available; public computers	6/14/2016 8:31 AM
209	I get access to information and entertainment.	6/14/2016 8:28 AM
210	Great location and feels like "community."	6/14/2016 8:26 AM

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211	Thanks for letting toddler/babies come to have general playtime.	6/14/2016 8:23 AM
212	Brings entertainment to the whole family.	6/14/2016 8:22 AM
213	The library lets our family read new books. We have a house full of books and no more room!	6/14/2016 8:20 AM
214	Free books--some are good; others I'm glad I didn't buy.	6/8/2016 10:33 AM
215	Libraries are the knowledge repository of the cities citizens.	6/8/2016 10:28 AM
216	Wouldn't know what to do without it.	6/8/2016 10:17 AM
217	Place for family	6/8/2016 10:15 AM
218	Excellent, kind staff--great book selection.	6/8/2016 10:13 AM
219	Enhance reading and sense of community; place for family; outstanding staff	6/8/2016 10:11 AM
220	The library is a place that everyone would enjoy spending their time. They can learn to read from children to adults. If you have tapes on learning to read from languages different countries.to English then they would read.	6/8/2016 10:09 AM
221	It is essential toand community.	6/8/2016 10:04 AM
222	Makes resources available to me that I can't purchase.	6/8/2016 10:00 AM
223	The library is so many things to many people. For me it's books. For others net access.	6/8/2016 9:56 AM
224	Crucial to a strong community	6/8/2016 9:54 AM
225	I love this little library--we suit each other.	6/8/2016 9:46 AM
226	I can read and do homework here. It's quiet so I can focus. This library is what a library should be.	6/8/2016 9:44 AM
227	Wonderful for getting children involved with literature and play.	6/8/2016 9:42 AM
228	Let me count the ways.....	6/8/2016 9:38 AM
229	Gives us a place to come. I love that the kids aren't hushed--love the kids section with toys to engage learning. Love audio-books. Storytimes are crowded!!	6/8/2016 9:35 AM
230	Cozy place! Helpful staff up on latest technologies. I think they encourage interest in books. They have a lot of book groups, too.	6/8/2016 9:32 AM
231	My family loves to read. We couldn't possibly buy and store so many books. The library has been perfect in saving money, space, paper, etc.	6/8/2016 9:31 AM
232	We use the library as a main source in our homeschooling. We often refer friends and neighbors to Mary Styles. It is nice to get an email on the actual day books are due.	6/8/2016 9:29 AM
233	It gives opportunity for people to enjoy their favorite books.	6/8/2016 9:26 AM
234	We love the children's area and it makes it possible for my children to read so much. We check out 30-40 books every 3 weeks.	6/8/2016 9:24 AM
235	The library not only helps children develop literacy and adults to remain lifelong learners (helping to maintain mental health) and improve employment prospects and therefore the local economy. It also helps provide a sense of place, something our community and helps strengthen our democracy by helping to develop informed and globally connected citizens. The free computer/wifi access is also strengthening the local economy.	6/8/2016 9:21 AM
236	We walk to library--great for kids storytime--convenient.	6/8/2016 9:12 AM
237	We adore this library--one of the best children's areas, lovely staff, efficient systems, great programs.	6/8/2016 9:11 AM
238	Excellent resources for children and adults--integral to City of Falls church residents and others.	6/8/2016 9:09 AM
239	A welcome resource! A great public role--one of the best!	6/6/2016 2:24 PM
240	I'm retired and it's a nice place to hang out--particularly when the weather is not good.	6/6/2016 2:20 PM
241	In insurmountable ways but its children's programs and staff are especially wonderful.	6/6/2016 2:19 PM
242	Too many ways to describe	6/6/2016 2:15 PM
243	Great place to find books, research, and meet up with people.	6/6/2016 11:31 AM
244	A great resource of information and entertainment!!	6/6/2016 11:29 AM
245	Great source for books and other info	6/6/2016 11:28 AM

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246	Being a new parent who just moved here before her birth, this has been an essential resource for me.	6/6/2016 11:26 AM
247	very well	6/6/2016 11:21 AM
248	I come and tutor here, and checkout books	6/6/2016 11:20 AM
249	I use it weekly for all sort of info	6/6/2016 11:16 AM
250	Great children area and collection of books	6/6/2016 11:13 AM
251	Kids story time	6/6/2016 11:06 AM
252	storytimes for children	6/6/2016 11:05 AM
253	Great for my baby to learn about reading and music	6/6/2016 11:03 AM
254	baby time	6/6/2016 11:02 AM
255	We enjoy storytime and playtime for the children.	6/6/2016 11:00 AM
256	Even though I don't regularly come to the library--I like having it as a resource in my neighborhood.	6/6/2016 10:57 AM
257	I love the library. I use the computer, I reserve books, I participate in 2 book clubs.	6/6/2016 10:55 AM
258	The usual ways	6/6/2016 10:54 AM
259	No opinion	6/6/2016 10:51 AM
260	Source of information and classes	6/6/2016 10:50 AM
261	Great staff and book discussion groups	6/6/2016 10:48 AM
262	A wonderful place.	6/6/2016 10:47 AM
263	Offers a lot of great line/ebook options and has a great DVD collection despite a small area/the fact that this is a small library.	6/6/2016 10:44 AM
264	Convenient location, great collection of books, DVDs, audiobooks and CDs	6/6/2016 10:42 AM
265	Love it! Movies, books	6/6/2016 10:37 AM
266	I love to read. The location is great. Parking is a problem before noon.	6/6/2016 10:35 AM
267	Well.	6/6/2016 10:34 AM
268	public space and events	6/6/2016 10:33 AM
269	It provides reading material.	6/6/2016 10:30 AM
270	We love the library. Please don't relocated it!	6/6/2016 10:27 AM
271	I enjoy books and have benefited by the variety available.	6/6/2016 10:23 AM
272	Opens education to all incomes. Literacy is the biggest indicator for a child's success in school.	6/6/2016 10:20 AM
273	Great for helping my preschool grandsons love reading and books. Wonderful interactive toys. Parents and children can access educational materials. Adult books, magazines and online.	6/3/2016 2:58 PM
274	my kids	6/2/2016 2:26 PM
275	the library is a good resource for me. I like the storytime for my kids.	6/2/2016 2:09 PM
276	It's a lifesaver! The staff is so helpful and friendly and it's always a treat to visit the library.	6/2/2016 2:08 PM
277	proctoring very helpful--foreign service officer in town for medical evacuation--library very helpful	6/2/2016 2:06 PM
278	gives a sense of community	6/2/2016 2:01 PM
279	--makes my children more excited about reading --help build community (enjoy toys in reading room)	6/2/2016 1:59 PM
280	Priceless resource for mothers and fathers, fantastic youth room, love having the ability to electronically checkout books.	6/2/2016 1:57 PM
281	It's very helpful for the community w/ their programs for adult, youth, and the children.	6/2/2016 1:53 PM
282	Home away from home--interactive community.	6/2/2016 1:50 PM
283	with work, pleasure, knowledge, and travel.	6/2/2016 1:48 PM

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284	I am in the library daily (work across the street) reading newspapers, magazines, and renting books. The staff could not be more helpful to me. Love the staff!!	6/2/2016 1:38 PM
285	Books! I got a library card immediately after moving to FC sot that we could have access to more books.	6/2/2016 1:34 PM
286	Provides a way for children to become excited about reading.	6/2/2016 1:27 PM
287	Such an amazing resource--we are so thankful for the library and the library staff--we love them!	6/2/2016 1:25 PM
288	Encouraging a love for reading in children.	6/2/2016 1:22 PM
289	The staff is very friendly and helpful--searches for and retrieves material readily.	6/2/2016 11:51 AM
290	The library benefits our family in a great way! We enjoy the circle time they have for the children.	6/2/2016 11:40 AM
291	Brings us together	6/2/2016 11:38 AM
292	Providing a safe and educational setting for children	6/2/2016 11:36 AM
293	There is always a book to read.	6/2/2016 11:34 AM
294	One of the best uses of my tax dollars. Keeps me informed about local developments. A "jewel" in the crown of Falls Church.	6/2/2016 11:32 AM
295	story time and kids programs are crucial for early learning	6/2/2016 11:27 AM
296	Making info & reading material for pleasure available to all at no cost. PROVIDES QUIET PLACE TO READ & STUDY.	6/2/2016 11:25 AM
297	I love the library! It's one of my favorite things in FCC.	6/2/2016 11:19 AM
298	It's pretty unique and rare to have an independent library w/character.	6/2/2016 11:18 AM
299	I love having books/media available for free; nice atmosphere; great collection. I enjoy the audiobooks via OverDrive a lot.	6/2/2016 11:15 AM
300	It provides access to reading and books and a quiet place to read.	6/2/2016 11:11 AM
301	incredible resource; community gathering spot	6/2/2016 11:08 AM
302	public service--good	6/2/2016 11:06 AM
303	love the library--keep	6/2/2016 11:04 AM
304	The children's programs are great.	6/2/2016 11:02 AM
305	Love E....and Mother Goose program	6/2/2016 10:28 AM
306	Storytimes are a great program. Wish you could do more.	6/2/2016 10:27 AM
307	Great for kids and teens	6/2/2016 10:25 AM
308	Valuable resource for books and activities	6/2/2016 10:20 AM
309	good	6/2/2016 10:18 AM
310	So many great activities for children! The library is a wonderful "second place" for our family.	6/2/2016 10:16 AM
311	It teaches the children the value of books and knowledge, a sense of community and a public space to do things together.	6/2/2016 10:14 AM
312	Provide activities for kids	6/2/2016 10:11 AM
313	My children love the books! Great collection. Also, Mother Goose Rhyme Time, storytimes, reading programs.	6/2/2016 10:10 AM
314	Activities for my kid.	6/2/2016 10:08 AM
315	A spot for kids to come read and enjoy books.	6/2/2016 10:06 AM
316	We have a wonderful library--staff & resources are all terrific. Thank you!	6/2/2016 10:04 AM
317	Books, magazines, other materials; quiet space; community gathering place	6/2/2016 10:01 AM
318	Mainly through supplying books in various formats.	6/2/2016 9:57 AM
319	I can't imagine not having the library, or having one like Fx Cnty which I don't like. I love our library.	6/2/2016 9:55 AM
320	Access to titles and information when unable to purchase/lack of space.	6/2/2016 9:51 AM

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321	I am not proficient on computers, so I benefit from the technical assistance provided by the staff. I use 3 local library systems and the FC staff is by far the most helpful and friendly. Kudos to the whole staff.	6/2/2016 9:49 AM
322	Means my sons can regularly find something new to read and we all enjoy finding new reading material.	6/2/2016 9:47 AM
323	Digital books, Zinio, reserved materials	6/2/2016 9:45 AM
324	Provides books and a great place to hang out with kids	6/2/2016 9:43 AM
325	Have used MRS� services for 37 years--I know bring my 1 yr old grandson!	6/2/2016 9:39 AM
326	Wonderful resource and asset	6/2/2016 9:36 AM
327	It gives me access to what I want and a nice place to be.	6/1/2016 3:08 PM
328	A gathering place ... it's where I made my first adult friends upon moving to FCC. The kids' programming and librarians are fantastic!	5/23/2016 9:29 AM
329	I get great enjoyment from reading and the library is well supplied with materials. It is a peaceful place to visit and a nice outing when kids are visiting me. I see great offerings to regularly engage the City's youth.	5/21/2016 7:33 PM
330	Good resources and education programs	5/20/2016 9:55 PM
331	it expands my horizons	5/20/2016 4:10 PM
332	When I was little the first thing my grandfather did when I used to visit him was to bring me to the library. We will get books, go home and read, read, read. I would like to pass this wonderful experience which thought me to love to my children.	5/20/2016 3:10 PM
333	The library saves me money so I don't have to buy books and serves as a hub for our community. Literacy is such an important issue for our communities.	5/20/2016 2:50 PM
334	The library is one of the primary features I look for in a community. It serves as a place of community gathering, interaction, and knowledge sharing. I love the non-corporate, cozy nature of our library; it's a real community library, not just a place that delivers a service/product.	5/20/2016 2:44 PM

Mary Riley Styles Public Library 2016 User Survey

Q18 How can the library be more useful to you?

Answered: 256 Skipped: 270



A word cloud of responses to the survey question. The words are arranged in a circular pattern, with larger words indicating higher frequency. The words are: Titles, Longer Hours, Friendly, Doing, Ebooks, Think, Space, Kids, Library, Perfect, Books, Morning, Children, Afternoon, Parking, Infants, Collection, Notice, Wish, Great Work, Open Later, DVDs, Audio, Books, Open more Hours, Later Hours, Activities, and Good Work.

Titles Good Work Longer Hours Friendly Doing
Later Hours Ebooks Continue Think Space Kids
Activities Library Perfect Books Morning
Children Afternoon Parking Infants
Collection Notice Wish Great Work Open Later
Open more Hours DVDs Audio Books

Q18 How can the library be more useful to you?

Answered: 265 Skipped: 274

#	Responses	Date
1	Increase library hours.	7/5/2016 11:45 AM
2	More activities geared towards teens	7/5/2016 11:41 AM
3	Closer to my home.	7/5/2016 11:40 AM
4	For me everything is excellent because they are always innovating.	7/5/2016 11:36 AM
5	It is very useful from little kids all the way to adults.	7/5/2016 11:33 AM
6	Programs for children	7/5/2016 11:31 AM
7	Open earlier on Wednesday	7/5/2016 11:24 AM
8	I don't know.	7/5/2016 11:22 AM
9	Big space for children.	7/5/2016 11:20 AM
10	Keep up the great work!	7/5/2016 9:29 AM
11	I don't really know how to answer that...I guess the default response would be "Just don't change too much", as often when things change they actually get worse fro the actual patron/customer. Please don't do that w/out thinking of the patron's first.	7/1/2016 2:53 PM
12	Would be helpful to get emails regarding children events or story times. Thanks!	6/30/2016 2:35 PM
13	Arlington has adult puzzles set out. A puzzle table for teens and adults. I want Mystery Book Group--the golden age of mysteries.	6/30/2016 2:33 PM
14	More books!	6/30/2016 2:30 PM
15	parking ha ha	6/30/2016 2:27 PM
16	It is a great library. Couldn't be more useful.	6/30/2016 2:22 PM
17	more titles in the catalog	6/30/2016 2:16 PM
18	Doing great! Love the books, DVD, library sales, events and spectacular staff.	6/30/2016 2:15 PM
19	Happy as is.	6/30/2016 2:10 PM
20	A slightly wider array of e-magazines is about it.	6/30/2016 2:09 PM
21	Suggestions of books to read. Please consider using Zoobean BeanStack product.	6/30/2016 12:53 PM
22	Expand your collection of dvds.	6/30/2016 12:03 PM
23	I wish the Sunday hours were a little longer, but I understand why they are short.	6/30/2016 11:50 AM
24	I don't know. It's good the way it is.	6/30/2016 11:48 AM
25	Longer Sunday hours would help. I can usually only visit on Sat. or Sun.	6/30/2016 11:46 AM
26	More non-fiction audiobooks in the kids section.	6/30/2016 11:16 AM
27	Expand hrs. of operation; need bigger building & improved parking.	6/30/2016 11:14 AM
28	People are always helpful.	6/30/2016 11:11 AM
29	Not sure. I would like to see a small private room, designated for tutoring only a quiet room only (no electronic gadgets). Let the tutoring process stays with the entrance's noise.	6/30/2016 11:08 AM
30	Bigger Overdrive book selection. It is limited.	6/30/2016 11:05 AM
31	DVDs don't work.	6/30/2016 10:58 AM
32	More books.	6/30/2016 10:55 AM

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33	It's a great library!	6/30/2016 10:53 AM
34	It's fine	6/30/2016 10:51 AM
35	More lounge/reading space--quiet!	6/30/2016 10:50 AM
36	More events	6/30/2016 10:48 AM
37	More copies of new/bestselling books.	6/30/2016 10:47 AM
38	More books! Especially ebooks	6/30/2016 10:44 AM
39	Just fine.	6/30/2016 10:35 AM
40	Don't change.	6/30/2016 10:33 AM
41	More copies of certain popular YA books for my teens.	6/30/2016 10:32 AM
42	Don't know.	6/30/2016 10:29 AM
43	Wish you were open more hrs.	6/30/2016 10:28 AM
44	More up to date DVDs. Continue getting excellent fiction.	6/30/2016 10:25 AM
45	Publicize events more--have more copies of popular books.	6/30/2016 10:12 AM
46	I think I need to figure out how to fully utilize online resources.	6/30/2016 10:04 AM
47	Doing well now.	6/30/2016 10:02 AM
48	It's amazing as-is!	6/30/2016 10:00 AM
49	I think it's already perfect!	6/30/2016 9:56 AM
50	More parking in lots (?)	6/30/2016 9:52 AM
51	more copies of popular books.	6/30/2016 9:44 AM
52	more book club interest from kids.	6/30/2016 9:38 AM
53	I love the ebook program and use it often, but I would like it if I could check out more books on it for my Kindle.	6/28/2016 8:19 PM
54	Wish there were more evening storytimes for working parents--same for special programs, too. On several occasions I've had problems with the library not checking books in properly and then getting fines--it's a recurring problem and very frustrating.	6/28/2016 10:00 AM
55	More adult programs	6/28/2016 9:54 AM
56	Never go to ebooks.	6/28/2016 9:52 AM
57	Open later on Sat & earlier on Sun.	6/28/2016 9:51 AM
58	more online/Overdrive/Kindle options	6/28/2016 9:49 AM
59	It can't. It is already awesome!	6/28/2016 9:48 AM
60	The reading area has turned into free rental space for paid tutors. Very noisy and distracting.	6/28/2016 9:44 AM
61	More e-audio books.	6/28/2016 9:43 AM
62	More evening kids programs - younger than 5. Many parents in Falls Church City are both working, so evening events would be nice for younger children.	6/27/2016 11:04 AM
63	More computers--longer time to use them.	6/26/2016 9:00 PM
64	Continue to bring in newest releases.	6/26/2016 8:56 PM
65	Love this library!	6/26/2016 8:47 PM
66	Be open on Wed. mornings.	6/26/2016 8:45 PM
67	Stay open.	6/26/2016 8:42 PM
68	There should be more copies of books.	6/26/2016 8:39 PM
69	Get new books by certain authors more quickly--also books by the author L. Ron Hubbard (there are none).	6/26/2016 8:36 PM
70	General thing because like more tech.	6/26/2016 8:29 PM
71	Better parking.	6/26/2016 8:26 PM

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72	More Kindle books.	6/26/2016 8:24 PM
73	More DVDs.	6/26/2016 8:20 PM
74	Longer hours.	6/26/2016 8:18 PM
75	It gets the job done now. Thanks.	6/26/2016 8:16 PM
76	Classes for ESL	6/26/2016 8:12 PM
77	Open later than 5:00	6/26/2016 8:08 PM
78	I'm addicted to buying cheap cookbooks. I bought many during book sale--near restroom. Also I hope MRS has all James Lee Burkey's Dave Robach novels.	6/26/2016 7:59 PM
79	Can't think of anything.	6/26/2016 7:56 PM
80	It is just about perfect!	6/26/2016 7:53 PM
81	More interactive storytimes (musical instruments, bubbles, interactive activities) always are less than 30 mins.	6/26/2016 7:51 PM
82	WE just love to come here!!! Maybe to have more books in French, Spanish, or Italian/foreign languages.	6/26/2016 7:43 PM
83	More events/activities aimed at toddlers.	6/26/2016 7:40 PM
84	More titles of interest to the African American community.	6/26/2016 7:38 PM
85	I hate the afternoon closing once a week. I always forget about it.	6/26/2016 7:36 PM
86	Better and more parking.	6/26/2016 7:34 PM
87	Better book clubs--more teen activities.	6/26/2016 7:28 PM
88	I would like to learn how to "download" these "e-audiobooks" especially now that I just got a smartphone. Thanks you!!	6/26/2016 7:25 PM
89	Not sure.	6/26/2016 7:21 PM
90	Longer hours, bigger collection particularly of adult nonfiction, more multiple copies of popular items. My biggest disappointment with the library has been how often items I am looking for either checked out or not carried by the library at all.	6/25/2016 8:06 AM
91	I wonder about the future of libraries in general. Times are changing. I love the history of our library, but as time moves on what role will it play in our evolving community? Could we incorporate a coffee shop to make it more of a gathering place. Create spaces for working & meeting -- more like a co-working space. Add more continuing education and learning events for all ages. I feel like it needs to be more than just a place to borrow books.	6/24/2016 10:51 PM
92	Broader electronic and physical collections, more FC-specific content	6/24/2016 7:26 PM
93	More eBook titles for all ages. Otherwise, the library is wonderful. Curation is excellent!	6/24/2016 7:07 PM
94	I think what the library is doing is great and enough for any patron.	6/24/2016 1:26 PM
95	More diverse book collection for children.	6/24/2016 1:22 PM
96	Notify us when new books arrive in email if we subscribe.	6/24/2016 1:22 PM
97	Increase its holding of classic movies on DVD.	6/24/2016 1:19 PM
98	Not sure, it's great.	6/24/2016 11:54 AM
99	it can't	6/24/2016 11:50 AM
100	Interlibrary loan service. More ebook/audio book since small collection.	6/24/2016 11:48 AM
101	Keep being just the way you are.	6/24/2016 11:46 AM
102	stay open later on Fridays	6/24/2016 11:41 AM
103	Be open on Wednesday morning!	6/24/2016 11:38 AM
104	more classes on emag, Zinio	6/24/2016 11:36 AM
105	Tourist visitor today. Husband is at Dr. Karickoff's office. I'm a visitor. Very friendly staff! I am a library board member and volunteer in Washington, IL.	6/24/2016 11:32 AM
106	Observation: children series are torn and need to be discarded and replaced. Too many old books on shelves in general.	6/24/2016 11:27 AM
107	Outstanding as is! Thank you!	6/24/2016 11:25 AM

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108	If you had more American Girl doll books for kids.	6/24/2016 11:21 AM
109	Stay open as much as possible, and stay in the same location so we can continue to walk there.	6/24/2016 10:13 AM
110	More public meeting spaces - can be fairly small rooms that you could meet someone at. If you were able to sell coffee/drinks (without people ruining the books) it would be a great place to hang out.	6/24/2016 9:56 AM
111	More public parking	6/24/2016 9:03 AM
112	Parking, parking, parking!	6/24/2016 8:03 AM
113	I wish there were more story times for toddlers in the afternoon - because of my child's nap schedule, we can never make it in the morning.	6/23/2016 7:23 PM
114	I would love a knitting class for mothers and daughters to do together.	6/23/2016 2:43 PM
115	I hope that the young adult area is better once my kids are older. I don't think many young adults would want to hang out in that small, highly public, noisy area right by the front desk. They need a quieter spot with more seating. Fingers crossed for the renovation!	6/23/2016 2:00 PM
116	I wish the children's programs weren't so late in the evenings.	6/23/2016 1:11 PM
117	I would like to see more activities for grade school between young children and teen program beyond summer reading program. perhaps weeknights or weekends	6/23/2016 11:12 AM
118	Add more magazine subscriptions to Zinio. Get more series books on Overdrive. Wish library had Chinese foreign language children's books.	6/23/2016 10:40 AM
119	They only thing I would suggest is more bike racks out front, and keeping it open more hours. Thank you for asking!	6/23/2016 10:06 AM
120	More recent titles would be helpful esp in the kids (I have an early reader) section	6/23/2016 7:48 AM
121	I love Mary Riley Styles library the way it is. My family is a heavy user of the library, yet we don't think it needs to be expanded or changed in any way.	6/23/2016 5:59 AM
122	Please open Wednesday morning!	6/22/2016 8:12 PM
123	I would love to see some children's story times that work for working parents!	6/22/2016 3:01 PM
124	Broader selection of audio books! I travel a lot and have gotten hooked on the library's selection...I am bound to run out of new titles before long:-)	6/22/2016 2:34 PM
125	Have more of the special weekend children's things in the colder months.	6/22/2016 2:28 PM
126	Email if item overdue, online sign up for kids programs	6/22/2016 1:56 PM
127	Expand the children's section. Subscribe to more magazines. Have more children's books celebrating non-European cultures and religions.	6/22/2016 11:45 AM
128	Find away to be open longer on Sunday	6/22/2016 11:21 AM
129	More digital titles.	6/22/2016 11:04 AM
130	You are doing great just the way you are. Though I am going to have to figure out how to get the enewsletter pushed to me, now that school is over and I won't be getting the FCCPS morning announcements. (Maybe you can get that info squeezed into the announcements the last week of school routinely?)	6/22/2016 10:48 AM
131	Expanded ebook collection, but it is already getting better all the time.	6/22/2016 10:28 AM
132	I would love more to be offered in the evenings for kids (after 4:30 pm)	6/22/2016 10:27 AM
133	More copies of newly released books for juveniles.	6/22/2016 10:14 AM
134	Would love a 9:00 a.m. opening time on Wednesdays and an expanded digital and print book collection.	6/22/2016 10:08 AM
135	More children programs.	6/22/2016 10:01 AM
136	better ebooks	6/22/2016 9:57 AM
137	I have to say that I answered based on our usage now. When my children were little we used to go to the library all the time. Also when I need to take an exam for an online masters and I needed a proctor a staff member graciously did it at the library. Taking this survey reminded me that the library is there and we should start using it again. My children are in middle school so I will encourage them this summer to go. Thank you for conducting this survey!	6/22/2016 9:44 AM
138	Obtain more copies of popular books--both print and e-versions.	6/22/2016 9:39 AM
139	Have more avenger story books for young readers.	6/22/2016 9:29 AM

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140	The book sales don't seem to have great children's books.	6/22/2016 9:24 AM
141	Make the process of buying new requests easier and faster. More foreign language books for kids	6/22/2016 9:18 AM
142	More things for infants that aren't at a nap time.	6/22/2016 9:13 AM
143	If it were open more hours - opening late on Wednsdays always messes me up.	6/20/2016 8:04 PM
144	Subscribe to Harvard Biz Review. It's expensive.	6/14/2016 10:35 AM
145	More books!!!	6/14/2016 10:31 AM
146	longer hours	6/14/2016 10:30 AM
147	Wish all fines went directly to the library--not City/County.	6/14/2016 10:27 AM
148	More parking.	6/14/2016 10:25 AM
149	A bigger collection would be nice.	6/14/2016 10:24 AM
150	I can't think of any areas where the library can improve at this time.	6/14/2016 10:21 AM
151	Offer program/or little kids w/ working moms at times outside of the regular working hours (later afternoons/weekends)	6/14/2016 10:17 AM
152	Even more ebooks.	6/14/2016 10:15 AM
153	Maybe expand the collection	6/14/2016 10:12 AM
154	I hope more cultural event for adults would be held in the library.	6/14/2016 10:06 AM
155	Not require cards--hate needing library cards.	6/14/2016 10:04 AM
156	more art programs	6/14/2016 9:55 AM
157	Maybe return to regular library hours before we talk about library renovations.	6/14/2016 9:50 AM
158	I think the additional charges for CDs is too expensive.	6/14/2016 9:48 AM
159	So far, we love everything! Thanks for the great work, organization, etc.	6/14/2016 9:43 AM
160	Keep up the good job. You guys are great. So much better than the Fairfax County libraries.	6/14/2016 9:41 AM
161	More hours though budget limitations are understandable. More playtime for infants and social for parents.	6/14/2016 9:26 AM
162	Book I wanted no on bookshelves. Just missing even though system had "City of Embers" in inventory and available.	6/14/2016 9:12 AM
163	More online resources. Especially children's books.	6/14/2016 9:10 AM
164	1. Keep its current location!! 2. Needs more DVDs.	6/14/2016 9:07 AM
165	Would like more audiobooks (no-ebooks) for kids.	6/14/2016 9:04 AM
166	Everything is just fine, but you need to clean or put in new furniture for cleanliness. It is dirty full of bacteria.	6/14/2016 9:00 AM
167	More foreign magazines	6/14/2016 8:48 AM
168	If it was closer.	6/14/2016 8:41 AM
169	Need more parking. Sometimes can't come in b/c no parking. Website could be improved. Account info could be better--due dates at top (most recent) and print books checked out on the one page rather than spread across several as this is terribly inefficient if I need a printed list to round up books.	6/14/2016 8:40 AM
170	The Wednesday early open can sometimes be a little inconvenient.	6/14/2016 8:35 AM
171	Continue and strengthen existing services.	6/14/2016 8:33 AM
172	More branches--W. Falls Ch?!	6/14/2016 8:31 AM
173	I would like it to "track" my books that I have checked out so I can go back to them.	6/14/2016 8:26 AM
174	Larger online collection for Kindle	6/8/2016 10:35 AM
175	Stay open!	6/8/2016 10:33 AM
176	The Overdrive system sucks--improve. I'm computer/app savy and I just gave up on ebooks ever.	6/8/2016 10:32 AM
177	Expand hours on Fri-Sat; Fix computers, get your funding and expand parking and facilities.	6/8/2016 10:28 AM
178	Let me have my login info online so I don't have to enter it each	6/8/2016 10:17 AM

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179	longer hours (better hours for kids in school) more room for "older kids" and family	6/8/2016 10:15 AM
180	Open later on Friday nights--8 p.m.? wider selection of CDs for musicals/Broadway and Pop--add plants! (if you want)- -more clarity on SRP	6/8/2016 10:13 AM
181	Open later on Friday night--8 p.m.?	6/8/2016 10:11 AM
182	I have read thousands of books to my children from this library. I attended computer classes in 1990 when my first child attended University of Virginia.	6/8/2016 10:09 AM
183	I could use help getting into the online collection.	6/8/2016 9:56 AM
184	It is perfect as it is	6/8/2016 9:54 AM
185	Later hours Fri-Sun	6/8/2016 9:49 AM
186	Install (or deep clean) changing table; buy Men Fox's; Tough Boris; Have place to recommend books for purchase.	6/8/2016 9:42 AM
187	Teach me in person how to use all the modern internet stuff for library access.	6/8/2016 9:38 AM
188	I like a "day of" email for books that are due.	6/8/2016 9:35 AM
189	More books/ebooks-0-keep the top sellers coming!	6/8/2016 9:31 AM
190	I love reading and this place gives me the space and books.	6/8/2016 9:26 AM
191	It's great right now.	6/8/2016 9:24 AM
192	By providing more non-fiction audiobooks for kids. Opening at 9 a.m. on all days. Selling coffee/tea would be good too. Provide a toy library please!!! Also please provide a family restroom. For kids who like to hear their books, you provide lots of novels but almost no non-fiction. This is a big problem for young strong readers who need access to non-fiction when the fiction they could be reading is too old for them. Also my son likes to listen to audiobooks (especially non-fiction) while paying on the computer and we have to resort to the "Great Courses" and audio cds and the content isn't always appropriate for little kids.	6/8/2016 9:21 AM
193	Better online website.	6/6/2016 2:20 PM
194	The library is perfect.	6/6/2016 2:19 PM
195	Keep having great staff who is knowledgeable and friendly.	6/6/2016 11:31 AM
196	You are A-OK in all categories!!	6/6/2016 11:29 AM
197	Can be more useful if the City would provide more parking. Often come and return home because no where to park. 3 blocks away today. City continues to make poor choices.	6/6/2016 11:28 AM
198	More baby (0-18 mo) story time!	6/6/2016 11:26 AM
199	stay open Friday nights	6/6/2016 11:21 AM
200	more space to tutor?	6/6/2016 11:20 AM
201	Hard to say how to make it better	6/6/2016 11:16 AM
202	add more story times at afternoon	6/6/2016 11:06 AM
203	more baby classes	6/6/2016 11:02 AM
204	Better hours--didn't know about the apps (hopefully will help with knowing about events, new books, etc.)	6/6/2016 10:57 AM
205	Provide more parking.	6/6/2016 10:55 AM
206	More e-audiobooks.	6/6/2016 10:54 AM
207	No opinion	6/6/2016 10:51 AM
208	Staff is quite responsive, so no real way that I can think of.	6/6/2016 10:44 AM
209	Holds should be available all day on the 7th day not when the library opens.	6/6/2016 10:40 AM
210	Send a notice day before things are due. Or day of.	6/6/2016 10:37 AM
211	More tween-teen events	6/6/2016 10:33 AM
212	More books!	6/6/2016 10:30 AM
213	Suggestion: put link to brilliant.org on your website. It's the best site for middle/high school students for math/science.	6/6/2016 10:29 AM
214	Already books, movies, helpful staff all great! Only change--make bookclub box books available to single readers.	6/6/2016 10:27 AM

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215	Help the handicapped--difficult reaching the top shelves.	6/6/2016 10:23 AM
216	New kids book. Keep children activities.	6/3/2016 2:58 PM
217	5 days kids reading time	6/2/2016 2:26 PM
218	No idea.	6/2/2016 2:09 PM
219	I wish it opened early (at regular time) on Wed. morning.	6/2/2016 2:08 PM
220	expanding the library--another area to read	6/2/2016 2:01 PM
221	More events in the afternoon for children--especially in the summer	6/2/2016 1:59 PM
222	I wish you could be open later on weekends.	6/2/2016 1:57 PM
223	More digital content for e-reading for kids & adults	6/2/2016 1:55 PM
224	by having more programs for all ages. These will create something solid & meaningful in their lives. Thank you!	6/2/2016 1:53 PM
225	I'm contented in the here and now.	6/2/2016 1:50 PM
226	Good question! The only thing I could think of would be if the library is open on Wed. mornings. I would love to use the local history section more but no time, some day! It would be helpful if the email that notifies patrons was a little than the "books will be due in 3 days" emails. I open the "books on hold" emails and wonder what I checked out that is due.	6/2/2016 1:48 PM
227	perfect already	6/2/2016 1:38 PM
228	Have a larger network from which to request books. My library in Maine was part of a network of libraries across the state and we could request books from any of those libraries without charge.	6/2/2016 1:34 PM
229	No ideas on this. DO NOT favor expansion.	6/2/2016 1:27 PM
230	Some of the children's selection in books on some materials aren't available.	6/2/2016 11:40 AM
231	Doing great! Amazing story hours	6/2/2016 11:38 AM
232	Have more Percy Jackson	6/2/2016 11:34 AM
233	Don't know--keep up the good work.	6/2/2016 11:32 AM
234	more story times	6/2/2016 11:27 AM
235	can't think of anything no being done/provided already	6/2/2016 11:25 AM
236	Get better computers and more older books and movies!	6/2/2016 11:18 AM
237	no ideas	6/2/2016 11:08 AM
238	we need this	6/2/2016 11:04 AM
239	due notice the day of and 3 days prior	6/2/2016 11:02 AM
240	More parking; more children/baby events.	6/2/2016 10:27 AM
241	convenient	6/2/2016 10:25 AM
242	More foreign language books for children (German)	6/2/2016 10:20 AM
243	more programs for infants/toddlers	6/2/2016 10:18 AM
244	Ability to pay fines online and notice on the day they are due.	6/2/2016 10:16 AM
245	The website is difficult to use, especially the login section. Please make it possible to login with a user name (not just card #) and remember login information.	6/2/2016 10:14 AM
246	NA	6/2/2016 10:11 AM
247	NA	6/2/2016 10:10 AM
248	More activities for infant everyday.	6/2/2016 10:08 AM
249	More library storyhours for infants; the current program is fantastic.	6/2/2016 10:06 AM
250	Can't think of anything!	6/2/2016 10:04 AM
251	It's fine for me. I might be interested in a book group in the future.	6/2/2016 10:01 AM
252	Free meeting space for community meeting--would need to expand library.	6/2/2016 9:57 AM

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253	Fri evening hours and later hours on Sunday.	6/2/2016 9:55 AM
254	More digital books!	6/2/2016 9:45 AM
255	Keep up the good work	6/2/2016 9:39 AM
256	More handicap friendly	6/2/2016 9:36 AM
257	Have a scanner to USB machine	6/1/2016 3:08 PM
258	Hmmmmm...have a barista and serve mocha lattes? Maybe hold some introductory sessions about accessing local history? I would like to explore that in MRSPL but never have.	5/21/2016 7:33 PM
259	I use more online kindle and audio books. These dos not count as "check outs" so my card went inactive.	5/20/2016 9:55 PM
260	group DVDs by genre to make it easier to browse.	5/20/2016 7:41 PM
261	More ebooks	5/20/2016 4:10 PM
262	It will be great if the book displays in the adult section of the library reflect some of the holidays/events we celebrate. For example, during black history month the display can feature books by African Americans. Same thing for National Hispanic Heritage Month, Women's History Month and etc. I already spoke with two people from your staff about this: one of them was very welcoming, the other was very defensive (not sure why). This will be a great way to celebrate our diversity and better serve the community.	5/20/2016 3:10 PM
263	Since there is only one library in the district/zone, resources are limited. Many books that I look for are not carried by Mary Riley Styles. Interlibrary loan services would be helpful.	5/20/2016 2:59 PM
264	I wish there was more staff at the circulation desk	5/20/2016 2:50 PM
265	I really like our library. There could always be more selection, but that's balanced with size and I probably just haven't utilized the ability to borrow from nearby libraries (I think this exists).	5/20/2016 2:44 PM

Mary Riley Styles Public Library 2016 User Survey

Q19 How can the library be more useful to you?

Answered: 42 Skipped: 484

Open more Hours Rooms Parking Garage
Nice Books Larger Library Holidays
Programs Longer Question 17 Popular
Events

Mary Riley Styles Public Library 2016 User Survey

Q19 How can the library be more useful to you?

Answered: 42 Skipped: 497

#	Responses	Date
1	Just try and get better computers (Dell, Gateway) for starters. Also, please try and get a parking garage if possible. It is the best solution for parking in the hot summer sun, and in the winter w/ inclement weather.	7/1/2016 2:55 PM
2	Maybe a bit more notice of holidays. Sometimes I get excited to go but don't realize that you are closed.	6/28/2016 8:20 PM
3	More children's evening programs or activities	6/27/2016 11:05 AM
4	Offer online registration for children's programs	6/27/2016 10:15 AM
5	Invest in improving the facility and in building better bike/pedestrian connections (sidewalks on both sides of Park!) rather than expensive new parking garage	6/24/2016 7:27 PM
6	already answered on the previous page	6/24/2016 7:07 PM
7	The library serves my needs in its current form.	6/24/2016 11:18 AM
8	Seems like this is the same as question 17 so just check back there for my answer.	6/24/2016 9:56 AM
9	probably expansion so civic meeting could use the rooms	6/24/2016 9:53 AM
10	n/a	6/24/2016 9:15 AM
11	Open earlier on Sundays.	6/23/2016 1:12 PM
12	See question 17	6/23/2016 10:40 AM
13	The only thing I would suggest is keeping the library open more hours, and putting in more bike racks.	6/23/2016 10:06 AM
14	I would like to see a few more preschool events in the after school time slot (post nap)	6/23/2016 7:05 AM
15	Better communication of events	6/23/2016 6:58 AM
16	It currently meets all of my needs.	6/22/2016 10:54 PM
17	Wider selection of popular ebooks. But overall, excellent!	6/22/2016 9:46 PM
18	It would be nice if parking were easier and if it were open more hours (Friday evenings and Sunday mornings).	6/22/2016 3:49 PM
19	its great	6/22/2016 2:30 PM
20	A larger library with more books and magazines would be great. A private meeting room or two that can be reserved would also be great. Would also like to see the library run small children's book groups for different ages...maybe parents could volunteer and be chosen via interview to lead/facilitate various groups. I would love to do this!	6/22/2016 11:46 AM
21	See if "library loan" could be set up for digital collection	6/22/2016 11:22 AM
22	There is no need to invest money into making the library some huge structure. We are a small quaint town and are happy with our small and quaint library. Having access to Arlington and Fairfax libraries mitigates a lot of things as well. Stop advocating to spend our tax dollars unnecessarily.	6/22/2016 11:06 AM
23	If there were community meeting rooms available to the public like they have at Fairfax County Public libraries	6/22/2016 10:59 AM
24	It is doing great as is.	6/22/2016 10:29 AM
25	More copies of newly released books. Preferably hard copies. Books we have checked out seem to be poorly taken care of. Are they sanitized in any way?	6/22/2016 10:15 AM
26	More children's audio- and ebooks, please. They are so entertaining during long trips -- and we don't have to worry about losing a print book somewhere along the way.	6/22/2016 10:10 AM
27	More children programs.	6/22/2016 10:02 AM
28	fine the way it is	6/22/2016 9:59 AM
29	No major suggestions. I occasionally wish the library was open a bit longer on Friday afternoons, but otherwise, we are very happy with what the library offers.	6/22/2016 9:54 AM

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30	Slightly longer hours on Sunday would be nice. We only go on the weekend.	6/22/2016 9:54 AM
31	i just need more time to get to the library.. it is a great library	6/22/2016 9:40 AM
32	it's already great! perhaps a larger space?	6/22/2016 9:28 AM
33	More recent books on CD for adults.	6/22/2016 9:25 AM
34	I'm new to the area so have limited experience. However...One worker was very rude to me though when I waited too long to check out books at the end of the day. I had my 2 year old and 6 month old and it was hard to wrangle my toddler to get up front. I apologized profusely but he said multiple times in a rude voice, "I made multiple announcements." It was not a great first introduction to the library. Since then I've been going back to my library in Alexandria.	6/22/2016 9:22 AM
35	More copies of popular books. (Adult and kids) Wait lists are long and I tend to go to Arlington and fairfax to get them faster.	6/22/2016 9:20 AM
36	New books on line and in print. Children services continue. Include Christian based books along with the other world views that are purchased.	6/3/2016 3:00 PM
37	More audiobooks In Overdrive or similar.	6/1/2016 3:09 PM
38	This question is worded exactly the same as 18 which also asks how the library can be more useful to me, but I will take this opportunity to say thank you to the library staff...especially the two men who have been there as long as I can remember (about 13 years?). I appreciate you.	5/21/2016 7:35 PM
39	It should open Wednesday morning. People expect it to be open and make the effort to go and find it closed.	5/20/2016 4:11 PM
40	It will be great if the book displays in the adult section of the library reflect some of the holidays/events we celebrate. For example, during black history month the display can feature books by African Americans. Same thing for National Hispanic Heritage Month, Women's History Month and etc. I already spoke with two people from your staff about this: one of them was very welcoming, the other was very defensive (not sure why). This will be a great way to celebrate our diversity and better serve the community.	5/20/2016 3:10 PM
41	Sometimes the late opening on Wednesday is a little inconvenient for me.	5/20/2016 3:06 PM
42	More ebook titles	5/20/2016 2:50 PM